



RESEARCH ARTICLE

Violence, intimacy and veins of madness in a fraught border city

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Abstract

This article considers the intimate, the violent and the psychopathological in Bukavu, an eastern Congolese border city known for rape and war. A phenomenological focus pries open tensions in this ruinous, neoliberal ‘boom town’, frictions related to mental health, patterns of resort, and derangement. Ethnographic portraits from co-produced fieldnotes reveal family and street dynamics and a few adaptive, public figures of madness. Bukavu knows unhinged, delirious, psychotic people and PTSD infrastructures in this ‘trauma zone’. Patterns of psychosis go with ‘vivacity’, a Foucauldian word. The non-scientific term *madness* points to politics and the everyday, with many mad persons roaming the streets with performances. Intimacy enables rethinking this city, where ways of telling and knowing madness speak to agitation, kinship, strangeness and ordinary matters of sleep, dress and faecal matter.

Résumé

Cet article examine l'intime, la violence et la psychopathologie à Bukavu, ville frontalière de l'Est du Congo connue pour être un lieu de viol et de guerre. Une approche phénoménologique fait ressortir les tensions dans cette « ville en plein essor » néolibérale et désastreuse qui sont liées à la santé mentale, aux modèles de recours et au dérangement mental. Les portraits ethnographiques issus de notes de terrain coproduites révèlent des dynamiques de famille et de rue, ainsi que quelques figures publiques adaptatives de la folie. Bukavu connaît des personnes dérangées, délirantes, psychotiques et des infrastructures de SSPT dans cette « zone traumatique ». Les modèles de psychose vont de pair avec la « vivacité », pour utiliser un terme foucauldien. Le terme non scientifique de *folie* fait référence à la politique et au quotidien, de nombreux fous se donnant en spectacle dans les rues. L'intimité permet de repenser cette ville, où les manières de raconter et de connaître la folie parlent d'agitation, de parenté, d'étrangeté et de sujets ordinaires liés au sommeil, à l'habillement et à la matière fécale.

Resumo

Este artigo considera o íntimo, o violento e o psicopatológico em Bukavu, uma cidade fronteiriça do leste do Congo conhecida pelas violações e pela guerra. Um enfoque

fenomenológico abre tensões nesta ruínosa e neoliberal ‘cidade em expansão’ que estão relacionadas com a saúde mental, padrões de recurso e desregramento. Retratos etnográficos a partir de notas de campo co-produzidas revelam dinâmicas familiares e de rua e algumas figuras públicas de loucura adaptáveis. Bukavu conhece pessoas desequilibradas, delirantes e psicóticas e infra-estruturas de PTSD nesta ‘zona de trauma’. Os padrões de psicose combinam com a ‘vivacidade’, uma palavra foucaultiana. O termo não científico loucura aponta para a política e para o quotidiano, com muitos loucos a circular pelas ruas com actuações. A intimidade permite repensar esta cidade, onde as formas de contar e conhecer a loucura falam de agitação, parentesco, estranheza e questões comuns de sono, vestuário e matéria fecal.

And what could be more intimate than destruction? (Taussig 2005)

...every delirium has a strong historical, geographical, political, racial content (Deleuze and Guattari 1972)

How are we to reckon with the psychic, the psychopathological and the intimate in a Congolese border city? Bukavu is located in the Ruzizi Plain,¹ lying between a chain of mountains and the Ruzizi River, a natural border between Congo, Burundi and Rwanda, and known for biodiversity, protected reserves, fertile lands and sometimes drought. For centuries, the plain comprised meeting points for fluid ethnic identifications among the Bashi, Balega, Bahavu, Hutu, Tutsi and Batwa. Plagued by conflict since the mid-1990s, the Ruzizi Plain became a zone of insecurity, violence and secrecy. Madness may align with or call forth forms of intimacy. Such acts of violence – hitting, raping, bullying, mugging – may forge a dispersal among familiars or a novel nexus.

This article considers four concrete cases of madness with figurations in this chaotic Congolese city, lying on an international border with a hyper-orderly nation state, Rwanda, known for genocide, securitization, and discipline. Kagame’s state is a ‘puppet master’ in ‘war-infested’ hills, with ‘genocide in its rear-view mirror’ (Harding 2011). As violence resounds, defiant, disorderly reactions erupt. Working from the microscopic and everyday life, the research for this article² shows how the intimate

¹ See ‘Ruzizi Plain’ at <https://en.wikipedia.org/wiki/Ruzizi_Plain>, accessed 30 December 2024.

² The research took place during the last six months of 2019. Godefroid Muzalia helped me locate excellent research assistants, and I trained four in ethnographic skills. Each, with notes and narratives, proved vital. Vocal about the politics of knowledge production, they authored in relation to my concepts and our selection of spaces and figures. Astute, they observed fields, wrote, and joined our seminar space of invaluable exchanges. The motto – *do no harm* – guided us. We approached consent and ambiguities surrounding risk, speech and visibility carefully. Photography documented contexts, not faces. With my eerie focus, we all learned new tactics for this daunting theme. I worked individually with each, providing comments and learning about aspirations in a city with no graduate programmes. (One is now in University of Florida’s doctoral programme in anthropology.) I conceptualized the research, not our devices. Tensions emerged. Kinship idioms seemed beyond reach in this competitive research economy, with decolonial debate booming and sometimes impoverished. The regions knows ancient forms of secrecy, quiet and suspicion, unlike brash, receptive Kinshasa. Debates about research exploitation were already fierce in Bukavu, with many expatriates arriving for brief research stints. My tenacious assistants had begun protesting before I arrived, perhaps with urging from above (<<https://www.gicnetwork.be/serie-bukavu-fr/>>). My assistants – Eric Banyanga Batumike, Elisée Balolage Cirhuza, Alice Nalunva Mugoli and Bienvenu W. Mukungilwa – have all been researchers since 2017–18 at the Groupe d’Études sur les Conflits et la Sécurité Humaine (GEC-SH), directed by Professor Muzalia.

makes madness differently tangible. Rarely a matter of necessary causal arrows, a lattice of contingencies with scales of doubt and mistrust appears.

A milieu, with a border and conflict

Bukavu, provincial capital of South Kivu, is a turbulent, disordered city of 62 square kilometres, key to troubled zones in Congo's East. Decades of armed conflict and destructive rape have generated population growth, severe housing shortages, and violent land disputes. The dangerous erosion of the steep, muddy hills goes with stripped trees and foliage, all due to the intensity of in-migration.³ Once a dynamic, prosperous colonial town, Bukavu is located beside a spectacular lake at the western edge of Africa's Rift Valley. In postwar Belgian Congo, European settlers took pride in the beautiful mountains, important tourist economy, scientific conferences and Art Deco buildings (McCarthy 2013; van Overbeek and Tamás 2020).

In 1994, militias and refugees, fleeing machetes and death, flooded this border city from Rwanda's horrific genocide. Bukavu's history since that year has known insecurities, criminalities, land conflicts and warlike scenes of death (Thill 2019a; Hoffman *et al.* 2019; Thill *et al.* 2023). The wars that followed from 1996 killed up to three million, contributing to chaos and shambles. When the rebel group Rassemblement Congolais pour la Démocratie (RCD) occupied the region, Bukavu became prime for rape, pillage and terror (Prunier 2009; Harding 2011; Smith 2022). An important base for a long United Nations peacekeeping mission,⁴ the city witnessed the arrival of many humanitarian organizations and research operations.

The city is still mired in the entangled afterlives of genocide and eruptions of ongoing wars. The relationship between South Kivu and post-genocidal Rwanda seemed wrapped in suspicion, nervousness (Hunt 2016) and terror during our research in 2019. Analysts speak of 'no-war-no-peace' dynamics (Hoffman 2005), witnessed in rhythms of violence in and near Bukavu, where the intrusive, aggressive Kagame regime has remained brutal. Holding onto a psychopolitical register enables tracing out scales of paranoia, fear and deliria on both sides of the border. Godefroid Muzalia and others puzzle deeply about such issues (Thill *et al.* 2023), and many scholars ask about the dynamics of conflict, opportunism, policing, gangs (Thill 2019b; Hendriks 2021) and mining (Smith 2022; Geenen 2016) in relation to armed conflict in this Rwanda–Kivu zone.

Theft and new ways of generating wealth, through mining, land and property speculation, peacekeeping and humanitarianism, have been critical. Economies of resentment suggest that class tensions deserve serious research. So does the proliferation of stylish weddings⁵ as forms of distraction and ostentation. It would be good to know more about how weddings consolidate wealth and alliances, and relate to fame, fertility, social reproduction, class, and the ongoing psychic toll of so much rape.

³ For an excellent overview with precious maps, see Thill (2019a).

⁴ The United Nations's MONUSCO is a peacekeeping force established from 1999 to monitor the Second Congo War peace process. When its focus turned to conflict, some thirty nations contributed, with 10,415 peacekeepers in DRC by 2003. It was busy in 2004 Bukavu, then occupied by RCD rebel general Laurent Nkunda. By 2022, anti-MONUSCO Kivu protests emerged due to failures in ending conflict.

⁵ A wonderful subject calling for serious research.

A rape capital, a Nobel prize, hospitals

Due to widespread, disturbing sexual violence in the Kivus, gender-based cruelty became pivotal to humanitarianism. Bukavu has been scripted by journalists and humanitarians as a 'rape capital' (Mertens 2019; Mertens and Pardy 2017; Lewis *et al.* 2019).⁶ Mental precarity and vulnerability have grown in perceptions since 1996 in this city construed as exceptional, and a set of urban spaces also known for catastrophe, disorder, maiming and bereavement (Thill 2019a; Hunt 2019). Congolese, European and American experts showed up, with German and American psychologists pursuing experimental therapies for raped women and demobilized soldiers (and former rapists).⁷

There is madness in venalities, in terrible intimate violations, and in the perennial inability – or refusal – to repair and develop the city's roads. Bukavu seems poised between furtive, extractive economies and the shared clamour around fashion, decent homes, lavish celebrations, social mobility, dreaming and the search for joy. Kagame's state remains a land of suspicion. It bans plastic bags, encourages an eco-tourism fixated on gorillas and genocidal memorials, and insists on security checks, backed by spy dogs and ubiquitous vehicle-reading detection machines. Bukaviens, who use the word *madness* to speak of regimented Rwanda and its leader, know that their city of over a million is noisier, poorer, more festive, and less securitized.

Notable is Bukavu's brave, committed entrepreneur Dr Denis Mukwege, whose heroic success in repairing women from destructive rapes made this skilled gynaecologist-turned-humanitarian famous. Mukwege, no small figure, received the Nobel Peace Prize in 2018 (Rubin 2019). His work is important, his impact fascinating (Braeckman 2012), as is the ambivalence surrounding him in Bukavien eyes and words. A feminist mental health space with a gendered psychosocial experimentality is called City of Joy,⁸ founded by the gifted, outspoken American feminist playwright Eve Ensler. Her Bukavu work often aligns with Mukwege's aims (Cannon 2012; Baaz and Stern 2021).

Our research detoured away from the rape-focused enterprises of Dr Mukwege, Eve Ensler, their patients and followers. Mukwege, from his major hospital, still provides surgical care for rape and fistula patients, and increasingly mental health care for injured women. Distinctive in Bukavu's streets are billboards proclaiming Mukwege's success and part of his humanitarian infrastructure, not unlike a performance for his city. Bukavu's populace moves through a density of vehicles before these mounted, promotional signs, announcing fame and benevolence. The placards summon pride, yet popular envy and hostility towards this same doctor figure suggest rejection. Biting stories, hinting at theft and sorcery, circulate with irony or odium.⁹ Many Bukaviens, struggling to eat, seeking income, rents or a next meal, seem to have little patience with the famous doctor's image booming out from hectic intersections.

⁶ On visual rhetoric regarding rape in the region, see Graham's (2014) brilliant, searing critique.

⁷ Maggie Schauer and Thomas Elbert of Konstanz have been big players who turned towards armed or demobilized men (Hecker *et al.* 2013). Where French meets Swahili, Mashi, Kirega and Kinyarwanda, some speak of *kuhahamuka* (Mashi and Kinyarwanda), being startled by evil spirits. One 'with trauma' has *kidonda ya ndani*, an internal wound or fright.

⁸ See <<https://cityofjoycongo.org/about-city-of-joy/congo>>, accessed 27 March 2022.

⁹ This is echoed in *Jeune Afrique* (Boum 2019).

In 2018, I headed up to the city's psychiatric hospital, Sosame, welcomed by the director, a brother of the Frères de la Charité, a Catholic order founded in Ghent and long focusing on mental health. Since the 1940s, these Frères have opened clinics in Belgian Africa. From decolonization in 1960, they added hospitals in Rwanda, Burundi and two Congolese border cities, Goma and Bukavu. Confidence in Sosame is weak across Bukavu, due to high fees and a spurning of the vernacular diagnostic word *ndoki* (sorcery).¹⁰ Still, it remains the place to obtain neuroleptics for psychotics.

This article veers away from Sosame, although we did ethnographic work in these clinical spaces (whose import and intricacies will be detailed elsewhere). In neighbourhoods and at crossroads, Sosame is a rich sign within popular imaginaries, sometimes seen as caring and curative, especially for those able to afford its drugs and services. But Sosame can also seem an unfathomable space of aggression, one with well-defined practices of medicating hallucinating, psychotic and agitated patients. Fearful, angry perceptions are overheard in popular conversations, as in Bukavu's tightly packed commercial vehicles transporting passengers. Sosame is a deeply ambivalent space with ascending walls and often a carceral tone, and outdated in relation to those contemporary community health imperatives that have reshaped and eradicated asylums across the world, since the critical field of anti-psychiatry brought together the likes of Frantz Fanon, R. D. Laing and Franco Basaglia, from the 1950s and 1968.

Still, neither hospital can be entirely avoided here. The entangled wanderings of chronic psychotics reveal the build-up of Mukwege's enterprise, its impact on traffic congestion, and patterns of seeking and avoiding care at Sosame. This article also sidesteps a focus on PTSD (Hunt 2019) as too easy and inclined to miss much – like delirium. The word *trauma* goes with psychological humanitarianism, not the subject here. Still, a 'trauma zone' surely emerged in Bukavu from 1994 alongside genocide, war, 'PTSD infrastructures' and a humanitarian industry (Fassin and Rechtman 2009; Binet 2014; Beneduce 2019; Hunt 2019).

Concepts

As early as 1961, Michel Foucault argued that a history of madness should aim less at psychiatry (as a science) than at 'madness . . . in all its vivacity' (Foucault 1961: 16; Hunt 2024). He evoked madness, in early modern Europe, as 'present in the social horizon' and 'as an aesthetic and daily fact'. With the arrival of modernity, Foucault suggested, madness 'lost' its inclination towards 'revelation' and 'manifestation'.

Still, plenty of manifestations of madness, including vivacity, are present in Bukavu. Drawing on Karl Jaspers' performative approach, we saw many instances of each. Jaspers (1963: 784) criticized the 'concept of psychic illness' as a 'kind of deficiency'. This article follows him in broaching psychopathologies as performance, as ways of telling and doing in everyday psychopolitical worlds. Madness may take shape through moods, atmospheres and ironies. Like most cities, Bukavu knows madness and the mad in its postcolonial spaces. Useful when studying colonial madness is the work of the Martinican psychiatrist Frantz Fanon (1963), who critiqued

¹⁰ On conflict among Sosame staff, see Bashimbe (2021).

racialized violence, saw psychic dissolution in decolonizing Algeria at war, and studied intimacy and harm.

Loved ones, shunned intimates, figures of care, and war and death suggest forms of intimacy. Ann Stoler (2006) conceptualized intimacy in relation to domestic imperial spaces, alongside tenderness, breaches and hierarchies. Michael Taussig (2005; 2008) found unexpected kinds of intimacy in relation to war zones, with disintegrating states and paramilitary violence. He observed vicious upheavals of people on the move, their bodies in motion, with strangely intimate political assassinations. How relations between a state and aggression become intimate, he showed, involves a culture of violence – exuberant, excessive, elusive – beside corpses, disfigurements and luxurious or barren forms with sensuous, transgressive or agitated mixtures.

Phenomenological approaches to the psychiatric and catastrophe unpack individualized, collective and vernacular senses beside politicized registers (Jaspers 1963).¹¹ A disaster calls for attending to the milieu, and to those enduring the harsh impact of history with anguish, bodily violations and affective boundary states. The phenomenological opens up Bukavu terrains, its persons, events, figurations, ruptures and moments of distress. A person reeling and entering the psychopathological may achieve a sense of triumph through developing a performance offering a sense of accomplishment (*ibid.*: 784), as we will see in two portraits below.

Contexts

Most African cities know derangement and deliria, and, since 1989, mental health care has seemed urgent. As the continent became many structurally adjusted, neoliberal spaces in the 1990s, war, trauma and humanitarianism became salient (Hunt 2019). Global Mental Health emerged in the 2000s as an evidence-based, academic pursuit and humanitarian industry, with psychiatric care stretching across slums, gated communities and clinical trials. Africa's mental health zones embrace precarity, NGOs, war-related trauma work, technologies of securitization and community health – each is partially present in Bukavu. Patterns of psychiatric resort in this 'boomtown' (Büscher 2018; Dranginis 2016) stretch beyond PTSD to vernacular and modernizing healing practices (Hunt 2024), with *tradipracticiciens* – modern-leaning vernacular healers – tending to those suffering from agitation, mania and sleeplessness. Similar practices go back to the seventeenth century in the region's Bushi kingdoms (Newbury 1978; Greenen 2016; Stroeken 2018). 'Spiritual brokers' with charismatic prayer rooms and Pentecostal churches date to at least the 1950s (Cazarin and Cossa 2017). Bukavu's psychiatric hospital dates precisely from the year of Rwanda's genocide: 1994.

All veins of healing know shared and secretive sides before security, venality, rape and death. 'Knowing about not knowing', before therapeutic 'non-systems' (Last 1981), remains important in these mountains with ancient monarchies, pastoralists and farmers who, for centuries, cultivated fame, deference, secrecy and suspicion (Newbury 2009). These emphases remain alive in Bukavu (Thill 2019a; 2019b; Vlassenroot *et al.* 2020b; Hendriks 2021; Smith 2022), with its violent layers of history.

¹¹ For Jaspers' influential phenomenology, see Corin and Lauzon (1994).

Madness is on many lips in Bukavu, and the ironists often point to the way that psychopolitics (Hunt 2024) intertwines madness, regimes and everyday lives. The city's *fous* (mad persons, often chronic psychotics) are visible, discussed and nicknamed, though rarely policed. A semiotics of tattered clothes, unkempt hair and nakedness on the streets (Achebe 2003; Biaya 1998; Comaroff and Comaroff 1987) has endured since at least the 1960s across much of Africa. Rebels and dictators suggest forms of madness (Hunt 2024). The word goes with the figurations of poets and novelists (Foucault 1961; Bahizire Malinda 2005; Veit-Wild 2006).

My approach moves beyond the diagnostic categories of psychiatry and reckons with the off-kilter, eccentric, delusional and perilous. Tensions and fluidities are worth tracking, as is how the psychiatric meets – or does not meet – vernacular, religious and literary modes.

Bukavu, a milieu of madness, let's remember, is located along a fraught border where militarized and psychopolitical dimensions hide out and blaze. Like most Congolese cities, it seems a crazy place (Yoka 1999). Yet it is unique as a transit and operational hub for criminalities, industrial and artisanal mining in gold, coltan and other minerals, and death.

Method

This article grew out of ethnographic research undertaken by four Congolese research assistants and me over the last six months of 2019. We veered away from rape and trauma, and generated copious observations and fieldnotes, debated in weekly seminars. We sketched out lines among experiences, and their management or redirection by kin, neighbours and passers-by.

A central analytic thread focuses on social and material interconnections, with violence often as causative context. Manifestations of that word *madness* enabled our granular approach, with diverse proximities and intimacies. Analysis emerges through stories. Mania is often an interruptive force with shades of hostility or affection, dramatized within a diminutive public sphere: a small market or gnarled traffic scene. These cases, big or small, suggest dynamics of abandonment or care, as well as the social and political uses of the mad by politicians or ordinary persons. Overlapping elements surface as madness mingles with fierceness – intimacy, too. The empirical flux deepens understandings of psychosis, psychopolitics and volatility. The interpretation zeroes in on street knowledge, vernacular interpretations, and many *fous* roaming the streets as a commonplace.

Broaching madness with capacious and microscopic lenses opens up the metaphorical, the nervous and the psychopolitical. The psychiatric helps determine illness and patterns of resort. The boundary between fact and figuration is complex in this decolonizing situation of ethnographic writing (Nyenyezi *et al.* 2020). The fictive, the monetary and strong imaginations seeped into our work.

The figurative entered as an artefact of our refractory subject: how madness is performed and construed. 'Crises of presence' (Martino 2012) surface in this impressionistic narrative, evoking the hubbub of a mid-size Congolese city, alongside economies arising from conflict, minerals and humanitarianism, ever saturated by eager researchers. The word *zone* urges thinking about niches (Hacking 1998) and contours (Hunt and Büschel 2024) of psychosis.

Bukavu is a *milieu of violence* with textures. The method traces the impressionistic as well as the microscopic, knitting strands and cases into an incomplete portrait of a city. One aim is to show how scholars of other cities might read the inchoate in relation to violence, intimacy, power and madness. Uneven, these storied and useful cases open wide a terrain for further exploration.¹² The portraits emerged from many conversations and the ethnographic fieldnotes of my 2019 research team: four youthful, politicized members of Bukavu's intelligentsia. They worked beside me cleverly, creatively, and in relation to my – increasingly our – fixations.

These four cases from Bukavu's streets are not representative, but they afford opportunities to think of *the intimate* in relation to madness, style and venality. Each is about 'madness' in a city where ubiquitous violence, spilling into social memories, immersive realities and fantasies, is linked to contexts, atmospheres and event-based urgencies.

Case 1: Two mad brothers, a caring mother

Let us begin with an account of two brothers, adults, living with their sad parents. One is near death in the neighbourhood where he received some schooling before spending a small amount of time at the psychiatric hospital, until the family deemed Sosame inappropriate for their sons. Their poverty is overwhelming. His parents arranged a little place next to their home for one son to sleep 'with his cardboards'. The mother greeted us while washing clothes. Neighbours seemed always present, just as war memories and their son's trembling are part of the other brother's story. They appear an unbroken family, with two disturbed sons and a mother bereft, tending to her family and restlessly labouring with a piece of soap so little it would soon disappear. The quiet brother is dying. The other, boisterous, is still producing life.

It may be an idealized, incomplete account, but it is useful as a partial baseline about intimacy and care in families. This family retreated from Sosame, for reasons of cost or forms of aggression encountered there, common complaints for those experiencing it as a negative space. The account suggests the structural violence of Bukavu, with a small family accepting derangement while shoring up its forces of care: an exemplary mother, soap, and discarded cardboard boxes.

Case 2: A mad ex-governor's mad traffic cop

Most Bukaviens understand that, when someone goes mad, the turbulence is complicated to manage. This portrait is about chaos, traffic jams, those who undo them, and a partially mad governor solving problems through madness.

One *fou*, TC, long perceived as mentally ill, has been serving the community by regulating traffic on the busy, congested Panzi roadway in Ibanda, near Dr Mukwege's build-up of clinical and humanitarian infrastructure (Achiza 2019). People say he smoked too much hemp and indulged in distilled alcohol, Kanyanga, brewed from fermented corn. Kanyanga, known to kill in Tanzania, Kenya, Rwanda and Eastern Congo, suggests the hip and cool, the tough and stylish, and tends to move beside

¹² See <<https://www.alamy.com/stock-photo-the-picture-shows-a-colour-drawing-found-in-a-clinic-depicting-a-brutal-53957984.html>>, accessed 13 December 2023.

automobile sales and rap music. It is unevenly criminalized in the Swahili-speaking zone from Congo's Kivu provinces to Dar es Salaam. Rwanda tries to capture Kanyanga and its users, enforcing rehabilitation. In Congo, Kanyanga knows criminals and has figured in the ransom demands of armed men. In 2010, after seizing some women hostages near Mwenga, a demand of US\$800 included a long list with salt, cigarettes, flashlight batteries, plastic sheeting, corn flour, Kanyanga bottles, and 5,000-minute phone cards.¹³ Most say that Kanyanga-associated madness can never be healed, so it would be useless to take an addict in for modern psychiatric care. TC's case, the logic continues, should not be linked to bad luck, sorcery or punitive harm. In popular eyes, his self-imposed 'voluntary madness' would benefit little from family support. No one, it seems, ever took TC to a clinic, since his malady became entangled with his regular, furtive consumption of hemp and Kanyanga.

In about 2014, South Kivu governor Marcellin Cishambo tried to restore Bukavu to its once shiny colonial image, insisting on demolishing shabby residential and commercial structures along certain routes. He was often present at these demolition sites, supervising and directing while joking with citizens. A project to build a new stretch of national highway began, heading towards Uvira with the Sino Congolese Company undertaking the works. The colourful, controversial Cishambo is known for rejecting 'tribalist' ideas, aiming for modernity,¹⁴ and ordering the demolition of houses along the route. In the process, he apparently sought out some *fous*, 'active' on this stretch of road, active in the sense of wandering through, begging, redirecting vehicles, and achieving an audience.

'Hot' crossroads, like the intersections at Place Essence Major-Vangu and the Kamagama and Panzi neighbourhoods, attract the deranged amid volatility and a density of vehicles. When the Kamagama bridge first collapsed from erosion, the potholes left many 'ashamed'.¹⁵ When a *fou* improvised with the traffic at this dicey spot, fluidity increased thanks to a constancy of now de-blocked vehicles. Urgency intensified as activities increased in the Panzi neighbourhood (Hoffmann *et al.* 2019), where Dr Mukwege's General Hospital was flourishing and growing in size. TC, skinny,

¹³ 'Four women and a girl taken hostage in Mwenga Territory', Africa Faith & Justice Network, 5 November 2010 <<https://afjn.org/four-women-and-a-girl-taken-hostage-in-mwenga-territory/>>, accessed 20 April 2020; 'Rwanda; two arrested over Kanyanga', Kenyan NTV, 2022; 'Kanyanga' by Diamond Platnumz, 2019, music video at <<https://www.youtube.com/watch?v=aBWdmypdkYI>>, accessed 20 April 2020; ICAP (2008).

¹⁴ Elected provincial governor in 2010, he departed in 2017 amid resignation requests: 'Sud-Kivu: pétition contre Marcellin Cishambo, 30,000 signatures déjà collectées', Radio Okapi, 9 July 2017 <<https://www.radiookapi.net/2017/07/09/actualite/politique/sud-kivu-petition-contre-marcellin-cishambo-30-000-signatures-deja>>; 'Sud-Kivu: Deux pétitions contradictoires visent le gouverneur Marcellin Cishambo', Agence Congolaise de Presse, 11 July 2017. Speaking on rape in 2014, see "'Un violeur, c'est un malade", dit Marcellin Cishambo Ruhoya, gouverneur du Sud-Kivu', <<https://www.youtube.com/watch?v=6X0qIqaF-YM>>, accessed 28 March 2022. On his dancing in 2016, see 'Marcellin Cishambo gouverneur du sud Kivu sait danser', <<https://www.youtube.com/watch?v=9HvK6u6RjT4>>. All websites accessed 28 March 2022.

¹⁵ The Panzi neighbourhood embraces Mukwege's hospital, Enslers's V-DAY headquarters, a convent, a parish, Evangelical University in Africa, and, tellingly, schools for 'future executives'. When the Kamagama roundabout was nightmarish, the Panzi Foundation allocated resources to build a road near it. The Foundation called on national authorities to modernize the national road, which was a headache due to disrepair, delays, rains and holes in this road built from beaten earth (Fondation Panzi 2018).

in his forties, often agitated and unstable, could be found at the entrance to Kamagema market, declaring what should be. Dressed in a blue military cap, black military boots and a petrol-green vest, and with a whistle suspended from his neck by a thin rope – all suggested the national police uniform.

In the midst of heavy jams of taxi-buses, *motards* (motorcycle taxis), cars and trucks, women would display their goods on the ground, hurrying before others to sell the most. In this greedy competition, sellers encroached on the road as if taking it hostage, while cars moved across the bridge spanning the Kamagema River. *Motards* and taxi drivers were competing too, rushing to pick up passengers going to Essence. The *motards* sometimes resemble a parked gang, chatting while waiting. Other vehicles hurried to Mukwege's hospital or the Catholic parish. Given the swirling chaos, TC would stand, sounding the whistle on his lips, while steering vehicles entering the parking lot.

People began to say that Cishambo was a crazy governor, like other madmen in Bukavu. When insulted, this big man reacted discourteously. Some claimed that TC was regulating traffic in Kamagema because 'the other madman' – Cishambo – placed him there. Such a pairing in public imaginaries does not suggest intimacy, but it is an important commentary about psychopolitics: how the psychiatric and the political coalesce or mingle.

The region knows the effects of a 'madman' in places needing fluidity. A bistro waitress told of fewer Kamagema traffic jams due to this *fou's* acumen. He would run off to find some hemp or a half-bottle, returning with 'more madness' to regulate the – also mad – traffic. He would return logical, fierce, rigorous, beating vehicles sternly with kicks and fists. Most prefer taps aimed at the driver, not his vehicle. TC's kicks restore order, and hitting cars knows a touch of madness. A businesswoman said: 'TC is a real madman, who hits vehicles with his hands! He can never be healed, as his madness goes beyond other kinds. TC plays a fundamental role in this area.' A young man buying and selling said that, if all madness were similar, the world would be a better place. He knew another serious *fou* regulating traffic in Kadutu, ensuring that schoolchildren cross the road safely. Many believe madness results from bad luck related to unrest, stealing or succession disputes. Panzi residents – women selling bread, 'Gaddafi' selling fuel (Lamarque 2013) – know that Cishambo placed TC at Kamagema, since a madman at a junction bursting with skirmishes calms down the turmoil. A Burundian barmaid from Nourrisson Nightclub said: 'Between the plain of the Ruzizi and Tanzania, popular opinion knows that when a madman frequents a crossroads, there is greater flow in traffic' and fewer accidents 'in this crazy place'. Bukavu, she reminded us, lies in the Ruzizi Plain, a zone of danger, insecurities with armed groups, cattle thefts, kidnappings, murder and robberies.

Her ideas recalled our research conversations about *fous* with evil spirits within, roaming and taking away souls. These spirits with vivid weapons go crazy, and their calmed crossroads prevent accidents. Evil spirits know no rest before a *fou*, and a madman will never be cured of spirits growing inside him. Crossroads go with madness in many parts of Africa, novels suggest (Bozouzoua 2016; Veit-Wild 2006). A Yoruba prayer – 'May we never walk when the road waits, famished' – marked Wole Soyinka's *The Road* (1965), with lorries and road accidents. Ben Okri's *The Famished Road* (1991; Guignery 2021) is a parable about the road as a swallowing King of the

Road, with insatiable hunger and limitless greed. A ravenous road that devours also kills, and conciliatory rituals may quell the treacherous hunger.

Where is the violence and intimacy? There is intimacy present in these stories with a doubled madman: the opaque governor and a famous traffic cop. We do not learn about TC's childhood, nor do massacres appear here. War is linked more to Dr Mukwege's fame. Public investment in this heroic cop figure, who fears nothing and subdues the unruly, tells of popular imaginaries invested in craziness, evil spirits and crossroads. The violence and punishment are shadowy, but further research regarding the 'mad' governor may well yield stories of atrocity. The intimacy remains faint and social, with the collective adoption of a madman's steering calm, a commonplace in popular narratives exhibiting affection and relief.

Case 3: An addict with dreadlocks, a mother washing clothes

This portrait features a man of the streets, an addict sporting Rasta dreads and nicknamed a buzzing pest. His long-lost mother emerged from her Goma home to find him at Bukavu's psychiatric hospital, which likely arranged for her to be with their patient. Her husband – his father – long ago wielded a machete, threatening his wife amid a violent tantrum. This 'wife', though not of bridewealth, left. Their kids melted into the streets, including the son who became a hospital patient. This addict kept slipping beyond Sosame's porous borders for more cannabis and drink. He was not the first to feel that the space was like a prison, scapegoating him.

Moments of affection emerged with his mother busy taking care of him as well as a couple of other women patients. He displayed some gratitude, appreciating his mother's presence, washing his clothes. This street youth had been picked up by the police over the years. His violent, crazy, pathological father had sent them all running, just about the time that destructive rape became a massive problem in the region. A hospital nurse suggested he was schizophrenic, despite a lucidity to his anger. This man from a broken family, and now broken from addiction, found himself in this hospital seeking taller walls and stricter rules.

This story is spare. It entangles familial and institutional violence with addictive habit and a remembered time of intensities in rape. It provides glimpses of intimacy in tender maternal love and her domestic chores. The violent father hovers over horizons and cruel memories. Sosame appears in a grim light, a carceral place, contrary to the many caring moments glimpsed there amid the everyday practices of its nurses, doctors and staff. Yet the patient – a street addict with transgressive hair and a schizophrenic allure – conjured the clinic's capacities to lock in, even capture. Sosame's policies and practices, encouraging kin to arrive at all costs and share in the labours of care, suggest the contradictory impulses of one psychiatric hospital in Africa, where intimacy, care and violence become entangled, even confused (Hunt 2024; Hunt and Büschel 2024).

Case 4: Cimpunda's ex-musician star

Monsieur XC showed us 'his market' and claimed to be a leader of taxation: 'This market belongs to me.' When asked if he wanted a doughnut, he said he would like 50 francs worth of rice. Gladly, he showed us through his market, while a woman seller offered him a piece of meat and another gave him bits of *fufu*.

This last portrait is about XC, whom we met under a harsh sun in Bukavu's streets, suffocating dust in the air. We were equipped with notebooks, phones and pens, and we arrived at the Cimpunda market, where he was not the only *fou* in this poor marketplace with stagnant water and sellers spreading their food for sale on the ground. Several pointed to XC as a case of madness. He, perhaps fifty or more years old, was lying on the ground in the middle of the stalls. We asked some sellers how long he had visited this market scene. Some said more than twenty-five years, which would place his arrival here to 1994, the year of Rwanda's genocide, with consequences stretching far.

Later, we found XC's adoptive family in the rainy season. All paths were narrow and muddy, sliding like slippery suds. We found a living room with sewing machine, four chairs, table, television and calico fabric. Some printed matter on display said: 'Sixteen days of activism against violence toward women and girls. Together, let's encourage the equitable distribution of chores between girls and boys, and also fight against violence toward women and girls.' A key Bukavu context, female vulnerability before destructive rape, rang out through these sentences. The immediate context was more serene: two women sewing. One owned the house and had known XC since her childhood. He once lived with neighbours, a friendly family. When this first adoptive family moved to Kisangani, XC went to live with another, who could not bear his 'whims'. They chased him off, annoyed that he came home late at night. Soon he was spending nights in a gutter and suffered much from neglect. When some *motards* fought in the area, they threw stones and XC got hurt in the fray.

The rich medical anthropological literature for Congo reminds us that kin are key to healing. They are an obligatory part of many phases in long therapeutic rituals, including those aimed at healing madness (Devisch 1993; Hunt 2013), with kin actively participating, providing afflicted relatives with food, clothes and attention. By singing and dancing for and with them, washing them too, relatives contribute to the healing process. The appearance of intimacy in mad people's lives suggests continuity with such healing practices. Treatments may be tried with 'traditional' practitioners or in prayer rooms. When XC gets sick, his adoptive family helps. They wash his clothes, take him to the Red Cross for medicines, and help him get home again. XC frequently suffers from headaches and has been unwell for some two decades. Still, Sosame has not been his preferred location for care. His aversion bursts forth: 'Sosame? No, no. They are children! Sosame's agents are children. They cannot take me . . . I want to go back to my village for work.' In a sense, this man who lost his parents and a sister, becoming like an adopted child, found care through this new family with a degree of tenderness. He expressed his loathing for the psychiatric hospital, experienced by him or through his delirious imagination as a space of fear and violence.

The adopting female figure had him treated in a Red Cross clinic in 2014. Concerned, she welcomed him into her family, where he has hovered ever since. Long abandoned, passing nights in the rain, Monsieur XC came to accept his new family, who welcomed him and gave him a pan to prepare his food. He eats directly from this pan, refusing a plate. He is integrated in part because he loves children, and he does not defecate outside like many other mad persons, using a toilet instead. Kind to everyone, this lover of rice does not drink the water offered to him, fearing dirt. He masters Congolese franc bills, knows how to count, begs for vegetables, seeks cigarettes and rice, and collects cartons for firewood.

XC's father was a judge. His mother's name was Joy. Both are deceased, although he has three brothers. When asked for details, delirium entered: 'Me, I am known here for what I am in Cimpunda.' What is your age? 'I am twelve, twelve and eighteen years old.' Are you married? 'No, I am still a baby. I am five years old. I'm still looking for a girl to marry. I am two years old. I am five years old. I do not flirt because I am still too young. Girls often refuse me. I am only five years old!' His village, Mushekere, was his late father's. XC married, although his two daughters of Goma, born before he became ill, neglect him. When his father died, XC went home to inherit his fields at Mushekere and fell mad when people there bewitched him. Recently, a sister visited, confirming that XC began to suffer when in Mushekere for their father's inheritance ceremony. She tried to get him treatment when their parents died, but had limited means. Now she lives at a distance in a family of two. Other relatives have died, suggesting less violence in the family than intimacies frayed.

A woman near the market declared: 'Monsieur XC is a star. He is known all over the world in this district.' An old man said XC long ago had an accident affecting his brain, when he was a boxer in Kinshasa, long before that inheritance ceremony. After being driven away by some neighbours and living in Kinshasa, he worked as a musician. The Mwachi vendors knew him as once a great musician in Congo's capital city. Dirty with tattered clothes, damp from palm oil, he wears multicoloured shoes like those of Bukavien comedians. He usually wears a hat and more than two jackets. His muddy, torn clothes resemble a bird's nest, lined with bits of vegetation, pebbles, feathers and found fragments. Drilled with oil stains, his outfit sometimes leaves him exposed before the women sellers. With fabrics and pointed hat, his shoes announce the elegance of a Congolese musician headed somewhere special.

These charming stories worked to protect him from harm. This delirious man built his safety and sense of intimacy from banal gestures suggesting he has few problems. He spends most of his time in the market, returning to his adoptive home in the evening. When he wakes each morning around 7.30, he goes off to the markets. Always a 'gentleman', he walks with his bag, visiting the markets of Mwachi, central Kadutu, and the small Bashi. He walks around morning markets begging for fried beans, sweet potatoes and bananas. He behaves like a taxman, visiting Mwachi, table by table, vendor by vendor. When he notices that he does not have money, he widens his begging field, circulating in the big Kadutu or small Bashi markets. As he begs, he sells bits of food to purchase his favourite meal – rice – cooking it in Mwachi market while using cardboard boxes thrown away by vendors as firewood. In these delirious journeys of begging and imagined tax collection, XC carries a bag holding a water bottle, saucepan and frayed bags. If tired, he sleeps on the market ground using his bag as a pillow. Some sellers say he often is the victim of theft, since he sleeps with his pockets open, and street children zoom in and fly away with his money.

Compared with other *fous* living off Bukavu's markets, XC has experience. He began living by the market more than twenty-five years ago, and mastered a certain trust among all the traders, mostly women. When a new seller arrives, he may try to drive her out as an outsider. Most sellers find he behaves well, since he does not steal. He does not disturb the peaceful, poor saleswomen. Most neighbours accept his presence, although one said that living near a *fou* may interrupt a family's blessings. The fact that XC forbids strangers from entering his adoptive family's yard from 7 p.m. tells much about the way in which utility and intimacy may combine to prevent violence.

The motivations of his host family deserve attention in this case about a ‘madman’ adopted almost as kin. The family belongs to a civics association, New Dynamics of Civil Society Association or NDSI/Kadutu, and it was they who kept the NDSI paper about ending gender violence. They let the mayor of Kadutu know that ‘their madman’ was spending the night to regularize his situation, so if he ever turned up dead, the town hall would recognize him as adoptive kin. The adoptive mother and her husband decided to build a hangar to protect him in the rainy season. Eventually, he began spending the night outside. At first he refused, but then he began to pass nights in this enclosure. He did not want to stay in the living room, though welcome there. Present was the idea of XC as a brother more than a madman: ‘We find it not normal to neglect the mentally ill since they are people like so many others.’ The intimacies of adoption are suggested, amid humanitarian inclinations.

The intimacy in this case derives from a chronic psychotic, whose presence bordering as a night watchman protected the family from harm. According to one woman neighbour of the host family, Monsieur XC is a ‘serious madman’, a *fou sérieux*, who has a quiet, clean, non-violent air and can undertake helpful tasks. This popular designation may mean many things about derangement, habits or deliria, but, in this case, it embraces efficacy in fending off trouble and protecting others. However delirious and unkempt, the fact that XC knows when to enter his nocturnal enclosure and act as security guard for this family makes him *sérieux*. His presence in the family’s yard works to protect them from thieves and intruders in this dangerous city. His performances as taxman, comedian and onetime musician protected him and brought some strangers close.

As Karl Jaspers (1963: 784) illuminates, distancing from a mad person ‘takes a surprising turn when it covers phenomena that can be and have been evaluated positively’. In the process, madness ‘interrupts and destroys’, with something ‘achieved in spite of or as the actual condition for certain performances’ (*ibid.*: 784). We saw this vein of madness with the traffic cop even if at a different scale, while XC’s daily performances had him alternating between beggar and taxman.

Concluding reflections

This article has shown how violence, madness and intimacy cross in structural, familial and street contexts. Mobility, performance and politics are among the veins of madness in this warlike zone, sometimes grim, absurd or deranged. These performances tell of the everyday in post-1994 Bukavu. Each ethnographic case permits a glimpse of manifestations of madness in this complicated, binational, warlike milieu since 1994 (Prunier 2009), with repetitions in crisis, refugees, massacres and humanitarianism.

Casework

The two men in the longer portraits were achieving stability and orderliness while stirring admiring glances and acceptance. These adaptive figures embraced an enduring ‘star’ of Cimpunda and an intrepid traffic cop of Panzi known for hitting vehicles into obedience. The Cimpunda star’s deliria seem to have entailed a shifting *self*, sometimes acting as an imaginary tax collector. Within scales of proximity, the Cimpunda star and Panzi cop provide useful services in order to secure a home or defuse turbulent traffic near Dr Mukwege’s all-engulfing enterprises. The public

presence of the cop, so the story goes, came from a frenzied governor pursuing supremacy through vernacular idioms about the spiritual powers of a madman. Such useful madness entails a 'serious' reordering of disorder by a *fou sérieux*. The unbroken family was peaceful and poor amid maternal tenderness, a bar of soap, and two ill sons. Addiction emerged with different tonalities – one about social acceptance of a *fou sérieux* cop, and a Rasta-like Sosame patient. A portrait about disorderly, brazen power – a pathological husband, machete in hand – destroyed a family, emptying into streets of separation and addiction.

This article follows Karl Jaspers in challenging madness as mere *deficiency*, reducible to mental categories of disorder. Madness appears alternately as disruptive force, performance and repetitive deliria, as these appeared within stories and in our observations. I did not interrogate layers of provincial and municipal governmentalities, but future research could well do so, along with Congo's explicit and latent policies towards its many urban mad wanderers (Yoka 1999; Hunt 2024). Homeless or semi-homeless chronic psychotics know a wide spectrum, with neglect and kindness but rarely control or incarceration.

Psychopolitics

Knotted evidence suggests that violence may cause or intensify forms of madness. War intruded terribly from 1996, making many grim marks with strands of conflict since. Still, not all psychic struggles manifest as social catastrophe. Structural violence appeared as debilitating poverty. Beside war and genocide, harm combined with rape and much seeking of shelter. Injurious 'big' events entail individualized, political and vernacular specificities. In the postcolonial, post-genocidal contexts of Congo's Kivu provinces, with armed groups, terrible deaths, rape and many remembered massacres, madness bursts forth with idioms flaring.

A heuristic emerges from Foucault's suggestion about social horizons with aesthetic and everyday dimensions. In Bukavu, a signal horizon embraces fear of Rwanda's Kagame, in ways related to what James Smith (2022) has called the slow, regular ways in which people in the Kivu provinces have been striving for steadiness by composing an 'incremental temporality'. These stories can be situated as *aftermaths* or *afterlives* (Hunt 2016; 2020), yet necropolitical dynamics of amplifying wealth and power remain urgent, and only partially pacified through international peacebuilding. In this city of turmoil, violence is recollected socially and also held back, as if in wait.

Madness also pries open the psychopolitics of regimes and everyday speech in Bukavu's streets, markets and bars. Psychopolitics (Hunt 2024) enable gesturing towards the ways in which politics and micropolitics merge, with psychological, psychiatric and psychoanalytic dimensions, as in *nervous states* (Taussig 1992; Hunt 2016). The psychopolitical surfaced with the ambitious governor, perceived as mad, who used a *fou* to stir up fearful and farcical energies. It is also present in social memories regarding an intensification of domestic cruelty during a time of social frenzy involving much rape. The psychopolitical everywhere leads to shadow energies and unconscious dimensions. It adds moods, atmospheres and enmities to an analysis of a city, police force, province and war zone, or even to a querulous, subaltern, postcolonial research team being guided towards decolonial registers (Vlassenroot *et al.* 2020a).

Intimacy

Intimacy is not necessarily accessed through the microscopic. Still, it is important to track its planes woven with textured evidence. Forms of belonging – of, by and for the mad – surfaced again and again in this rough, dodgy milieu. In shared spaces, a sense of collective intimacy or belonging may form from common knowledge, exchanges, remembered pasts or ambivalent figures. If fraught or belligerent, intimacy betrays complex secretcies.

Violence is often more structural than event-based. Conflict may yield intimate dimensions, deliria, or connections with harm, kinship, mobilities or theatricality. Madness embraces intimacy and relations of power. Familiars and strangers are involved. Even when kin, loved ones, shunned intimates and figures of care are not prominent, proximities or layers of madness, intimacy and violence may stream forth. When madness surfaces in a concrete milieu or in everyday collective imaginaries, *clues* about the intimate – kindness, tenderness, belonging, aggression – may tell much. Notably, these portraits suggest that, when a person enters into a ‘crisis of presence’ (Martino 2012), intimate matters of self-care – bathing, toilet arrangements, dress – crop up as clues about affection, aversion and disgust.

Beginning with interconnections among madness, violence and intimacy, no certain causality emerged. I avoided asserting easy causal errors in the analytical logic or assuming that everyone is traumatized. In sidestepping PTSD as overplayed, I emphasized the psychotic, the delirious and performances. Rather than focusing on already researched institutions, such as Bukavu’s police (Thill 2019b), this article considered unkempt, wandering figures from a Congolese city’s streets (with only glances towards clinical spaces). These vignettes suggest the need in histories of madness to move beyond psychiatric categories to vernacular readings and forms of care (Hunt 2024). Analytically, it is important to focus on manifestations, interruptions, theatrics and forms of belonging in shared spaces. When we documented cases in 2019, the milieu knew differentiation, fear and intense precarity, beside shadowy big men and turbulent gangster figures.

Vivacity, performance, domestication

Psychosis is always puzzling, unsolved and concerning, regardless of the environment, history or milieu. Dissociation is a telling thread, slenderly broached here, but rich in Africa’s new historiography of madness (Hunt and Büschel 2024). Still, kindness may transpire beside teasing or conviviality.

Madness, manifest within a public or domestic atmosphere, may burst forth with ironic laughter. Striking proximities arise in Bukavu from teeming markets, traffic jams and sonic intensities amid ranking, nicknaming and teasing everywhere. These portraits embrace violence and ‘vivacity’, following Foucault (1961; Hunt 2024). At a remove from economies of speculation and extraction, the sane and the insane suffer from precarity. Some turn to begging, with plenty of *fous* ‘active on the road’, as the vernacular idiom goes, eking out lives, stirring attention and doing crucial chores.

Everyday forms of irony spill into perceptions of madness and the mad. The theatrics of a madman may amuse passers-by. Many Bukaviens are fascinated by how a *fou* – a chronic psychotic – settles into predictable and unpredictable situations. They are also keen to itemize, ironically and competitively, all the *fou* figures they

have spotted, along with their nicknames and intersections of habit. This kind of listing performance made by the sane is suggested by the poem of Bukavu's Muzalia Zamusongi, 'Au carrefour des heures' (Bahizire Malinda 2005). This kind of playful, poetic capture is significant to sardonic distancing and social acceptance.

This article has been about madness in relation to intense proximities and violated intimacies. It has portrayed a spectrum of manifestations, related to harm and injury in a key city in Africa's Great Lakes region. It has quarried forms of vivacity among those performing their madness as well as those philosophizing while counting and naming the mad and watching their performances. Methodologically, biography and performance reveal much, as do disruptions, disconnections and intrusions. This exploratory slice of portraits, taken from investigative interpretations still in process, are worth developing further, in and beyond Bukavu.

An aspect that surfaced relates to the burden of taking care of a chronically psychotic person in an African city. Bits of solidarity and empathy suggest how the mad survive in this setting. How any figuration of madness unfolded, around one construed as mad, speaks to the complex textures of turbulence in this border city. These portraits speak to the ways in which Bukaviens make use – socially, hygienically, politically and philosophically – of those perceived as mad. Madness often contains creative, positive elements and shifts scales from a single sufferer to a public audience amid political critique and shared laughter. In the end, this material suggests that stigmatizing the mentally ill is much less common in Bukavu than the latitude and the agility of the mad, and their exceptional domestication by familiars and strangers.

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