

PW01-184 - AN OVERVIEW OF THE DEMOBINC PROJECT AND DEVELOPMENT OF THE QUALITY INDICATOR FOR REHABILITATIVE CARE (QUIRC)

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Objective: To develop a toolkit (QuiRC) for assessing the living conditions, care and human rights of people with long term mental illness in psychiatric and social care facilities.

Methods: The QuiRC was developed by research partners across ten countries: UK; Germany; Spain; Czech Republic; Bulgaria; Italy; Netherlands; Poland; Greece and Portugal. Its content was informed by triangulation of the evidence on critical components of care collated from: a review of care standards in each country; an international literature review; and Delphi exercises with service users, carers, advocates and mental health professionals in each country. Its final format was agreed by an international panel of rehabilitation and recovery experts.

Results: The toolkit includes 154 questions which assess seven domains of care provided in units for people with longer term mental health problems (living environment; therapeutic environment; treatments and interventions; self-management and autonomy; social inclusion; human rights; Recovery-orientated practice). It is completed by a senior clinician and takes around 90 minutes. Domain ratings can be used to assess and review the quality of care provided locally, regionally, nationally and internationally. A web-based version is under development that provides the unit with a report of its performance on these domains, compared to similar units in the same country. This will increase its accessibility for the review of care standard performance.