

QUALITY OF THE ASSERTIVE COMMUNITY TREATMENT IN THE AVILÉS (SPAIN) ACT TEAM

*J.J. Martínez Jambrina*¹, *G. Gonzalez Lopez*², *J. Alvarez Solares*³

¹Mental Health Service, San Agustín Hospital, Avilés, Spain, ²Psychology, Universidad Santa Cruz, Santa Cruz de la Sierra, Bolivia, ³Mental Health Service, Hospital San Agustín, Avilés, Spain

Introduction: Martínez Jambrina et al. (2010) developed the first research on the quality of assertive community treatment offered by Avilés ACT team to patients who were referred to this service with psychiatric diagnoses included in the group of severe and persistent. This research focused on the study of quality standards on internal organization, assistential activity, external coordination, accessibility and quality of care considered by the users and their families.

Objectives: To analyze the quality of the interventions of the Avilés ACT team during one year (april 2011-april 2012) and compare it with results reached in 2010.

Methods: Descriptive Research - No experimental - Transversal.

Population: ACT Team 11 members (2 psychiatrists, 6 nurses, 2 auxiliar nurses 1 social worker) and Users of ETAC: 110 users.

Variables- Internal Organization:- Assistential Activity- External Coordination- Accessibility- Quality of Care.

Conclusions: The results obtained are similar to our first research (2010) The ACT team of Aviles works with quality levels that can be considered optimal if referring to USA standards of quality in this intervention