The Advantage of Being Swiss: Nestlé and Political Risk in Asia during the Early Cold War, 1945–1970

Multinational enterprises faced new political risks after World War II in the context of decolonization and the Cold War. The risks were particularly high in Asia between 1945 and 1970. Although the relevant literature has focused essentially on organizational innovation and strategic choices in explaining how firms dealt with these new political risks, this article explores the informal roles that governments of small, neutral countries played in supporting their multinationals abroad. Looking at the case of Nestlé in Asia, the article argues that the backing of the Swiss federal authorities was crucial for the company to overcome various kinds of risks and ensure a long-term presence in the region.

Keywords: political risk, neutrality, Cold War, Asia, Switzerland, Nestlé

When companies go abroad and organize on a transnational level to become multinational enterprises (MNEs), they face different risks than they usually encounter at home. Political risk includes a broad range of dangers resulting from policies and decisions by governments (protectionism, control of capital, confiscations and nationalizations, and

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¹ Geoffrey Jones and Rachael Comunale have, however, recently demonstrated that companies also face political risk at home, particularly in emerging countries. See Jones and Comunale, "Business, Governments and Political Risk in South Asia and Latin America since 1970," *Australian Economic History Review* 58, no. 3 (2018): 233–64.

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war, for example), the likes of which MNEs confront in foreign markets. MNEs have to deal with these risks and adopt frameworks for political risk management to ensure their profitability and existence from a long-term perspective.²

The literature on MNEs and political risk has developed dramatically over the last fifteen years. Some important studies have focused on the interwar years and World War II, emphasizing the shock of World War I, when MNEs saw the confiscation of their assets in enemy countries, and the way these firms implemented strategies to avoid losses should a new war or political difficulty arise.³ The most common responses were organizational innovation and cloaking, which allowed MNEs to adapt pragmatically to a changing political environment.⁴

Yet after World War II, the emerging new order grappled with threats in the rise of communism and nationalist policies in many recently independent states. Numerous governments of former colonies adopted policies that restricted the activities of foreign firms in order to ensure the independence of their respective countries, strengthen their control over their domestic economies, or implement new, socialism-inspired economic systems. The 1960s and 1970s represent an important wave of expropriation of foreign enterprises in African and Asian countries. MNEs had to cope with these policies and find ways to survive in their environments. The common view in international business and business history is that, despite many developing countries becoming independent and seeking better control over the activities of foreign MNEs, the balance of power favored multinationals. Geoffrey Jones argues that technology and management skills gave leverage to multinationals, while large domestic markets and natural resources

² Mark Casson and Teresa da Silva Lopes, "Foreign Direct Investment in High-Risk Environments: An Historical Perspective," *Business History* 55, no. 3 (2013): 375–404.

³ Christopher Kobrak and Per Hansen, eds., *European Business, Dictatorship, and Political Risk* (New York, 2004); Geoffrey Jones and Christina Lubinski, "Managing Political Risk in Global Business: Beiersdorf 1914–1990," *Enterprise & Society* 13, no. 1 (2012): 85–119; Harm Schröter, "Risk and Control in Multinational Enterprise: German Businesses in Scandinavia, 1918–1939," *Business History Review* 62, no. 3 (1988): 420–43; Pierre-Yves Donzé and Takatumi Kurosawa, "Nestlé Coping with Japanese Nationalism: Political Risk and the Strategy of a Foreign Multinational Enterprise in Japan, 1913–45," *Business History* 55, no. 8 (2013): 1318–38.

⁴ Neil Forbes, Takafumi Kurosawa, and Ben Wubs, eds., *Multinational Enterprise, Political Risk and Organizational Change: From Total War to Cold War* (New York, 2019).

 $^{^5}$ Andrea Colli, Dynamics of International Business: Comparative Perspectives of Firms, Markets and Entrepreneurship (London, 2016), 170–78.

⁶ Stephen J. Kobrin, "Expropriation as an Attempt to Control Foreign Firms in LDCs: Trends from 1960 to 1979," *International Studies Quarterly* 28, no. 3 (1984): 329–48; Marcelo Bucheli and Stephanie Decker, "Expropriations of Foreign Property and Political Alliances: A Business Historical Approach," *Enterprise & Society* (advance online publication 28 Feb. 2020), https://doi.org/10.1017/eso.2019.66.

were factors that gave more power to governments.⁷ In many cases, MNEs were present in a newly independent country preindependence and sometimes experienced a change in position after the advent of the nationalist government, like the Anglo-Iranian Oil Company did in the 1950s.⁸ Some scholars in the social sciences use the obsolescing bargaining model, developed by Raymond Vernon, to show the impact of the change of conditions between the time of market entry (when an MNE could bargain against the host government) and the emergence of new political risk (when the MNE lost its bargaining power).⁹ However, other scholars in the postcolonial theory school argue that post—World War II independence transitions had a limited influence on the power of MNEs because of hybridity and the pursuit of neocolonialism, as the case of British oil companies in India after 1947 shows.¹⁰ This position minimizes the idea of a new and growing political risk after World War II.

However, MNEs adopted a broad range of strategies to face political risk in emerging countries after 1945. The first and most extreme decision was to disinvest and leave the country altogether: for examples one can look to India after independence and China after the establishment of a communist government. For MNEs that decided to maintain a presence in these markets, organizational innovation via the relocation of company headquarters or parent companies to more convenient locations than the home country was widespread, particularly against the development of high-level tax policy or to avoid confiscation. This strategy is the consequence of knowledge acquired through cloaking during the interwar years and World War II. Softer actions to improve the bargaining power of MNEs included the corruption of local politicians and bureaucrats. Siemens used these practices widely to ensure contracts for turnkey hospitals in Latin America during the 1950s and 1960s, for instance. United Fruit Company had similar practices in Central

⁷ Geoffrey Jones, Multinationals and Global Capitalism from the Nineteenth to the Twenty-First Century (Oxford, 2005), 277.

⁸ Neveen Abdelrehim and Steven Toms, "The Obsolescing Bargain Model and Oil: The Anglo-Iranian Oil Company 1933–1951," *Business History* 59, no. 4 (2017): 554–71.

⁹ Raymond Vernon, "The Obsolescing Bargain: A Key Factor in Political Risk," *International Essays for Business Decision Makers* 5 (1980): 281–86.

¹⁰ Shraddha Verma and Neveen Abdelrehim, "Oil Multinationals and Governments in Post-colonial Transitions: Burmah Shell, the Burmah Oil Company and the Indian State 1947–70," *Business History* 59, no. 3 (2017): 342–61.

¹¹ Prithwiraj Choudhury and Tarun Khanna, "Charting Dynamic Trajectories: Multinational Enterprises in India," *Business History Review* 88, no. 1 (2014): 133–69; Michele Coduri, "La Suisse face à la Chine: Une continuité impossible? 1946–1955" (PhD diss., University of St. Gallen, 2004).

¹² Pierre-Yves Donzé, "Siemens and the Construction of Hospitals in Latin America, 1949–1964," *Business History Review* 89, no. 3 (2015): 475–502.

America.¹³ Finally, some companies worked to improve their image in their host countries, hoping to cultivate acceptance among local governments and populations. Maintaining legitimacy was another major issue. A subsidiary of Unilever employed this type of strategy in West Africa: for example, in the 1950s, it launched a communication campaign stressing how it contributed to economic and social development.¹⁴ Similar strategies unfolded in Latin America and in the Middle East. 15 A longterm localization strategy, with the employment of nationals as managers, can help erase the "foreign" image of an MNE. Hence, in Australia, the public largely saw a subsidiary of the Dutch electronics multinational Philips as a domestic company that fought against Japanese—read "foreign"—competitors during the 1970s.16 A similar practice was adopted by British companies in Africa. 17

One must also acknowledge that political risk created opportunities for companies capable of navigating unstable, sometimes hostile political environments to establish themselves in environments where most MNEs disinvested. That was the case for several British and U.S. firms in Nazi Germany, for example. 18 Similarly, German companies encountered success in colonial India, precisely because they were not British. 19

The above approaches focus mostly on actions and strategies that firms adopted. The ability to manage political risk properly is seen as a major issue. Yet another important dimension that shaped the political-risk strategies of MNEs during the Cold War was relations with home governments. For large countries like the United States, the United Kingdom, and France, the presence of MNEs in emerging countries was part of their political and military interests within the context of the Cold War. In some extreme cases, such as those of Egypt, Iran, and Chile, that presence led to military interventions, coups d'état, or

¹³ Marcelo Bucheli, "Multinational Corporations, Totalitarian Regimes and Economic Nationalism: United Fruit Company in Central America, 1899–1975," Business History 50,

¹⁴ Stephanie Decker, "Corporate Legitimacy and Advertising: British Companies and the Rhetoric of Development in West Africa, 1950-1970," Business History Review 81, no. 1 (2007): 59-86.

¹⁵ Marcelo Bucheli and Erica Salvaj, "Reputation and Political Legitimacy: ITT in Chile, 1927-1972," Business History Review 87, no. 4 (2013): 729-56; Neveen Abdelrehim, Josephine Maltby, and Steven Toms, "Corporate Social Responsibility and Corporate Control: The Anglo-Iranian Oil Company, 1933–1951," Enterprise & Society 12, no. 4 (2011): 824–62.

¹⁶ Pierre van der Eng, "Turning Adversity into Opportunity: Philips in Australia, 1945-1980," Enterprise & Society 19, no. 1 (2018): 179-207.

¹⁷ Stephanie Decker, "Africanization in British Multinationals in Ghana and Nigeria, 1945-1970," Business History Review 92, no. 4 (2018): 691–718.

18 Kobrak and Hansen, European Business.

¹⁹ Christina Lubinski, "Liability of Foreignness in Historical Context: German Business in Preindependence India (1880–1940)," Enterprise & Society 15, no. 4 (2014): 722–58.

civil wars.²⁰ However, the defense of MNEs in emerging countries by small European nations-particularly the Netherlands, Sweden, and Switzerland, which were large exporters of capital during this period required a different action. Sweden and Switzerland were both neutral states without (former) colonies, highlighting a defining characteristic of many of these countries: they lacked military power and political ambitions in world affairs. Thus, state support for MNEs in risky environments took place in a different context. One would naturally wonder how small and powerless states could help their MNEs. However, that question has drawn very little attention in business history research. Most of the studies on the impact of governments on the competitiveness of multinationals from small European nations stress the importance of corporatism in domestic politics and coordinated welfare policies.²¹ Those conditions provide a stable and flexible environment for multinationals in their home countries-but scholars have not addressed government support in other countries.²²

To contribute to the discussion of this issue, this article tackles the case of Switzerland. Despite its limited size in terms of population and GDP, Switzerland is not an undersized player in terms of outward foreign direct investment (FDI). During the second part of the twentieth century, Switzerland was a major exporter of capital. In 1973, it was the world's sixth-leading capital exporter, after the United States, the United Kingdom, the Netherlands, Germany, and France, and had the largest share of FDI to GDP after the Netherlands.²³ While it has exhibited substantial competitiveness and openness, Switzerland has a reputation of being a small, powerless state that bases its diplomacy and international action on neutrality, humanitarian aid, and conflict mediation. This image is largely a social construction that helped Swiss banks and MNEs benefit from some indifference and benevolence by host countries

²⁰ Robert Fitzgerald, *The Rise of the Global Company: Multinationals and the Making of the Modern World* (Cambridge, U.K., 2015), 386–400.

²¹ Keetie Sluyterman and Ben Wubs, "Multinationals as Agents of Change," in Varieties of Capitalism and Business History: The Dutch Case, ed. Keetie Sluyterman (London, 2014), 170–96; Susanna Fellman, Martin Iversen, Hans Sjögren, and Lars Thue, eds., Creating Nordic Capitalism: The Business History of a Competitive Periphery (London, 2008); Jan-Erik Vahlne and Inge Ivarsson, "The Globalization of Swedish MNEs: Empirical Evidence and Theoretical Explanations," Journal of International Business Studies 45, no. 3 (2014): 227–47; Christian Bellak, "Austrian Manufacturing MNEs: Long-Term Perspectives," Business History 39, no. 1 (1997): 47–71; Raj Aggarwal and Pervez N. Ghauri, "The Evolution of Multinationals from a Small Economy: A Study of Swedish Firms in Asia," in Multinational Enterprises in Less Developed Countries, ed. Peter J. Buckley and Jeremy Clegg (London, 1991), 248–69.

²² Peter J. Katzenstein, Small States in World Markets: Industrial Policy in Europe (Ithaca, 1985).

²³ John H. Dunning and Sarianna M. Lundan, *Multinational Enterprises and the Global Economy*, 2nd ed. (Cheltenham, 2008), 24.

where they expanded.²⁴ The Red Cross is a good example of the convergence of interests between humanitarian action, business, and politics. Its International Committee, based in Geneva, gathered former federal government members, bankers, businesspeople, and bureaucrats, while the organization's various activities around the world during conflicts were led by local representatives of Swiss multinationals, such as in Nigeria during the civil war.²⁵

The contribution of the federal government to the expansion of banks and MNEs went beyond the positive image stemming from humanitarian action. In the Swiss political system since the end of the nineteenth century, trade associations and large enterprises have had a strong influence on social and economic policy.26 They take official part in the lawmaking process through special commissions and cooperate directly with the federal administration and politicians. This weight is particularly important as members of the federal parliament are not professional politicians but rather citizens who maintain regular jobs.²⁷ In the specific field of foreign policy, the main objective of Swiss diplomacy was to protect the interests of exporters and investors throughout the world. Neutrality allowed Switzerland to avoid applying UN sanctions against the South African apartheid regime and establish diplomatic relations with North Vietnam in 1973, for example, which enabled Swiss firms to do business in these two countries.²⁸ However, the support of the federal government went beyond the mere establishment of diplomatic relations with politically risky countries.

This article investigates how companies from a small, neutral European country benefited from the support of their state in dealing with political risk during the Cold War, focusing on the case of the Swiss multinational Nestlé in Asian markets between 1945 and 1970. The company was established throughout Asia, with subsidiaries in place since the beginning of the twentieth century. The new environment that

²⁴ Sébastien Guex, "Introduction: De la Suisse comme petit Etat faible: Jalons pour sortir d'une image en trompe-l'oeil," in *Switzerland and the Great Powers*, 1914–1945, ed. Sébastien Guex (Geneva, 1999), 7–29.

²⁵ Steve Page, *Le Nigeria et la Suisse, des affaires d'indépendance: Commerce, diplomatie et coopération 1930–1980* (Bern, 2016), 257.

²⁶ Cédric Humair, Développement économique et Etat central (1815–1914): Un siècle de politique douanière de la Suisse au service des élites (Bern, 2005); André Mach, Groupes d'intérêts et pouvoir politique en Suisse (Lausanne, 2015).

²⁷ Gisela Hürlimann, André Mach, Anja Rathmann-Lutz, and Janick Marina Schaufelbuehl, "Lobbying en Suisse: Spécificités et diversités," in *Lobbying: Les antichambres du pouvoir*, ed. Gisela Hürlimann, André Mach, Anja Rathmann-Lutz, and Janick Marina Schaufelbuehl (Zurich, 2016), 9–19.

²⁸ David Gaffino, Autorités et entreprises suisses face à la guerre du Viêt Nam, 1960–1975 (Neuchâtel, 2006); Sandra Bott, La Suisse et l'Afrique du Sud, 1945–1990: Marché de l'or, finance et commerce durant l'apartheid (Zurich, 2013).

emerged after 1945 was thus a major challenge, and Nestlé had to cope with a broad variety of political risks. In the article, I address the question of how the Swiss government helped Nestlé deal with the new political risks that appeared in Asia between 1945 and 1970. To answer the question at hand, I draw mostly on primary sources from the Nestlé corporate archives in Vevey, Switzerland, and official papers in the Swiss Federal Archives in Bern.

The article includes four sections. The first section presents the general development of Nestlé from its foundation in the mid-nineteenth century until 1970, emphasizing how the evolution of the political environment shaped the organization of this global company in three major stages (free trade until 1914; custom protectionism and war from 1914 to 1945; and new risks between 1945 and 1970). The next section demonstrates the connections between Nestlé owners and managers on the one hand and Swiss politicians and elites on the other. The following section then analyzes the various new political risks facing Nestlé in Asia after 1945 and the role of the Swiss federal government in helping the company overcome them. Finally, the conclusion discusses the results and proposes some ideas for further research.

Nestlé as a Global Company

Nestlé & Anglo-Swiss Condensed Milk Co., the world's largest food company since 1971, was founded in 1905 via the merger of two companies in Switzerland: the Anglo-Swiss Condensed Milk Co. (founded in 1866) and Henri Nestlé SA (1867), a manufacturer of powdered milk.²⁹ The newly merged company was a large multinational enterprise. It employed about three thousand people and had twenty factories in Switzerland, the United States, and five European countries.³⁰ Looking at the strategy and organization of Nestlé through 1970, one can divide its development into three main phases.

First, until the outbreak of World War I, Nestlé followed a path of development typical of the first global economy.³¹ It was an MNE that organized itself globally based on the principles of free trade and free FDI. It had three product lines (condensed milk, powdered milk, and

²⁹ Jean Heer, Nestlé: 125 Years, 1866–1991 (Vevey, 1991); Martin Lüpold, "Globalisierung als Krisenreaktionsstrategie: Dezentralisierung und Renationalisierung bei Nestlé, 1920–1950," in Globalisierung – Chancen und Risiken, ed. Hans-Jörg Gilomen, Margrit Müller, and Béatrice Veyrassat (Zurich, 2003), 211–34; Peter Brabeck-Letmathe, Nestlé 150 years: Nutrition, Health, and Wellness, 1866–2016 (Vevey, 2016).

³⁰ Brabeck-Letmathe, Nestlé 150 years, appendix.

³¹ Jones, Multinationals and Global Capitalism, 18–22.

chocolate) and invested abroad following a market-seeking strategy.³² A report published in 1958 explained that, during this period, "Nestlé was the only company that had, on a large scale, solved problems related to the distribution of high quality dairy products in countries where fresh milk was inexistent. Nestlé established a commercial network that drew on supplies from factories in traditional dairy countries and expanded to the most remote reaches of the globe."33 In particular, it took possession of plants in Australia (1908) and the Netherlands (1912) through mergers with local companies.³⁴ Between 1905 and 1914, Nestlé experienced slight growth (gross sales went from 97 to 145 million Swiss francs) and high profitability (around 8 percent) (see Figure 1). Moreover, Nestlé invested massively in the United States and Australia during World War I, providing the Allied armies with support.³⁵ In 1920, it owned a total of eighty plants around the world. This rapid development, however, led to financial difficulties and reorganization of the company; Nestlé eventually centralized control in 1922.

Second, after World War I, Nestlé had to adapt to major changes and new types of political risk with the rise of protectionism and nationalism. In particular, the emergence and rise of customs taxes around the world during the interwar years threatened the company's global organization. The 1958 report explained that "economic nationalism and other obstacles to the old free-trade system multiplied during and after the First World War and, as it was necessary to satisfy the local demand that Nestlé had created, the company had to establish factories in distant and relatively few developed countries." Protectionism thus strengthened the globalization of production, including operations for machinery, automobiles, and other high-tech industries. Nestlé opened milk and chocolate factories in eighteen new countries between 1921 and 1940.

The transplantation of production was, however, not the most important change with ties to political risk. In 1936, Nestlé reorganized and adopted a double-headquarters structure, echoing the examples of Royal Dutch Shell, Unilever, and F. Hoffmann-La Roche.³⁹ A holding company (Nestlé and Anglo-Swiss Holding Co. Ltd.) was founded in

³² John H. Dunning, Multinational Enterprises and the Global Economy (Reading, MA, 1993).

³³ Développement des entreprises Nestlé dans les pays d'outremer, 27 Jan. 1958, 4400, Archives Nestlé, Vevey, Switzerland (hereafter, AN).

³⁴ Heer, *Nestlé*, 111–13.

³⁵ Mira Wilkins, *The History of Foreign Investment in the United States*, 1914–1945 (Cambridge, MA, 2009), 54–55, 91.

³⁶ Développement des entreprises Nestlé, 4400, AN.

³⁷ Jones, Multinationals and Global Capitalism.

³⁸ Brabeck-Letmathe, Nestlé 150 years, appendix, 302–3.

³⁹ Takafumi Kurosawa and Ben Wubs, "Swiss and (Anglo)-Dutch Multinationals and Organisational Change in the Era of Total War," in *Multinational Enterprise, Political Risk*

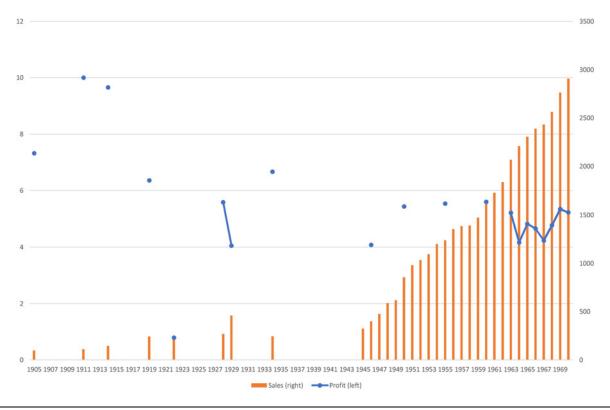


Figure 1. Gross sales (in million Swiss francs 1914) and net profit (as a %) of Nestlé, 1905–1970. (Source: Peter Brabeck-Letmathe, Nestlé 150 Years: Nutrition, Health, and Wellness, 1866–2016 [Vevey, 2016], appendix.)

Switzerland for the supervision of activities in the Swiss domestic market, continental Europe, and the sterling areas around the world. A new company, Unilac Inc., was also founded in Panama, with offices in the United States and the same capital ownership structure as Nestlé. Unilac took charge of business in the Western Hemisphere. If war were to break out in Europe and Nazi Germany to invade Switzerland, then, it would be possible for the company to pursue business throughout the globe through two legally different organizations. Moreover, Nestlé adopted a product-diversification strategy during this period (butter, dairy drinks with added vitamins, and Nescafé instant coffee). The lack of complete statistics for this period makes it difficult to discuss the effects of transplantation, diversification, and reorganization in terms of growth and profitability. Figure 1 suggests a period of slight growth during the 1920s, followed by a decade of stagnation.

Third, after 1945, Nestlé entered a new era characterized by rapid growth and a new kind of political risk. High economic growth obviously provided a fertile foundation for the development of Nestlé. Sales multiplied by a factor of roughly ten in real value between 1945 (324 million francs) and 1970 (2.9 billion francs), while profitability oscillated around 5 percent. This boom relied on two major elements. The first was organic growth rooted in a core selection of hit products like Nescafé. Between 1950 and 1970, the volume of sales of Nescafé around the world grew by more than 900 percent. 40 Nescafé's financial contribution to the company is unknown, but its impact must have been dramatic. Indeed, Nestlé expanded its locations of instant-coffee factories around the world during the post-World War II high-growth vears. Non-Western countries were a major target of investment: Côte d'Ivoire (1962), the Philippines (1962), India (1965), Japan (1965), and Mexico (1967) all saw the establishment of Nescafé production sites.41 The second basis of Nestlé's development during this period was external growth via acquisitions. This mergers and acquisitions strategy strengthened the company's geographic expansion and product diversification. The takeover of companies in Europe and the United States allowed Nestlé to enter new fields of the food business, including canned food, ice cream, frozen food, and mineral water.42

and Organisational Change: From Total War to Cold War, ed. Neil Forbes, Takafumi Kurosawa, and Ben Wubs (London, 2018), 23-54.

⁴⁰Thomas Fenner, *Flaggschiff Nescafé*: Nestlés Aufstieg zum grössten Lebensmittelkonzern der Welt (Zurich, 2015), 416–17.

⁴¹ Fenner, 419.

 $^{^{42}}$ Albert Pfiffner and Hans-Jörg Renk, Transformational Challenge: Nestlé 1990–2005 (Vevey, 2007), 34.

However, despite this impressive development, the Swiss multinational faced new challenges in emerging countries. As the 1958 report explained, "Nestlé is facing new risks resulting from this expansion policy. The geographic dispersion of the organization and its factories made many sites more sensitive to those political upheavals that old centers have avoided. The threat of nationalization comes back periodically. In Czechoslovakia, Nestlé's market and five industrial organizations were lost due to nationalization; in Poland, a large factory was confiscated; and, in Yugoslavia, the company had to cease all activities." The new political risks linked to decolonization and communism were particularly important in Asia, a continent where Nestlé had expanded during the interwar years and that formed a basis for the company's growth after 1945.

Facing restrictions and confiscations in this highly risky environment was a substantial challenge for Nestlé. The company benefited from an important advantage, however: being Swiss. The management of the company was well aware of this fact and, in the 1958 report, developed a related argument: "Given its constitution, international status as a neutral state, renowned cultural traditions, and economic structure, Switzerland benefits from a unique reputation among under-developed countries. Efforts by Swiss citizens or companies in such countries can count on local support, providing a basis for smoother and freer implementation relative to larger Western countries." The successful development of Nestlé in Asia in the postwar era was not purely the result of the company's Swiss image and reputation, of course. The enterprise also benefited from the support of the Swiss federal government in overcoming various kinds of political risks throughout Asia.

The Connections between Nestlé and the Swiss Federal Government

Before analyzing how Nestlé benefited from the support of the Swiss federal government in coping with a broad range of new political risks in Asia, one should first have a basic understanding of the firm's relations with politicians and the federal administration. Recent works in political science, sociology, and history have demonstrated a general deep integration of Swiss elites, which formed through the boards of directors of large enterprises, the army, alumni societies, and politics, during the twentieth century.⁴⁵ These corporate networks strengthened

⁴³ Développement des entreprises Nestlé, 4400, AN.

⁴⁴ Pfiffner and Renk, Transformational Challenge, 5.

⁴⁵Thomas David, Stéphanie Ginalski, André Mach, and Frédéric Rebmann, "Networks of Coordination: Swiss Business Associations as an Intermediary between Business, Politics and Administration during the 20th Century," *Business and Politics* 11, no. 4 (2009): 1–38;

during the interwar years and lasted until the 1990s, when a major change of corporate governance occurred, characterized by the internationalization of management and closer attention to shareholder value.

Nestlé is one of the most important companies at the core of the Swiss corporate network.⁴⁶ However, no case study has detailed how the enterprise built a dense linkage of relations with the federal government and the administration. The database Obelis (Swiss Elites Observatory) and the Swiss historical dictionary offer a broad range of information that delineates relations between Nestlé and the Swiss authorities.⁴⁷ Three kinds of links emerge from the data.

First, direct links existed between Nestlé and the federal parliament. Some directors and managers of Nestlé were also members of the National Council (federal parliament), including Auguste Roussy, Chairman of Nestlé from 1905 to 1940 and deputy of the Liberal-Democratic Party from 1919 to 1922, and Karl Obrecht, Nestlé board member and deputy of the Radical-Democratic Party from 1947 to 1965. These leaders were obviously major intermediaries between the company and the government.

Second, Nestlé built direct links with the federal administration. Some of its managers served in government before or after working for Nestlé. Robert Pahud is an excellent illustration of such a case. After obtaining a PhD in law at the University of Lausanne, he was district judge in Lausanne from 1913 to 1919, at which point he entered Nestlé. He worked for eighteen years at the company and then served in the federal administration beginning in 1936. He became head of the Office of Price Control in 1939 and remained in the position until retirement.⁴⁸ Another key intermediary of Nestlé in the federal administration after World War II was Edwin Stopper. Born in 1912, he was, during the war, an employee in the Federal Division of Commerce, an important unit in charge of supporting the international expansion of Swiss companies through exports and direct investments. He left the administration in 1952 and became the financial vice-director at Nestlé. Two years later, he returned to the government as a delegate for trade agreements. He was then appointed director of the Federal Administration of Finances

Thomas David, André Mach, Martin Lüpold, and Gerhard Schnyder, De la "Forteresse des alpes" à la valeur actionnariale: Histoire de la gouvernance d'entreprise suisse (1880–2010) (Zurich, 2010).

⁴⁶Gerhard Schnyder, Martin Lüpold, André Mach, and Thomas David, *The Rise and Decline of the Swiss Company Network during the 20th Century* (Lausanne, 2005).

⁴⁷ "Obelis," Swiss Elite Observatory, University of Lausanne, accessed 5 May 2019, https://www.unil.ch/obelis/en/home/menuinst/the-observatory.html; and "Albert Bitzius – der Mann hinter Jeremias Gotthelf," Historisches Lexikon der Schweiz (HLS), accessed 5 May 2019, http://www.hls-dhs-dss.ch/index.php.

⁴⁸ Jean-Marc Spothelfer, Les Zofingiens: Livre d'Or de la Section vaudoise (Cabedita, 1995), 2059.

(1960) and later ambassador and head of the Federal Division of Commerce (1961). Eventually, he became the president of the Swiss National Bank in 1966.⁴⁹

Third, Nestlé and the federal authorities were linked through indirect relations within a dense network connecting managers, families, army officers, local politicians, and alumni associations. The best example of this proximity is undoubtedly the figure of Max Petitpierre. Dorn in 1899, he became a professor of law at the University of Neuchâtel and pursued a political career in the Radical-Democratic Party. In 1944, he was elected to the federal government and was in charge of foreign affairs (Political Department) until his retirement in 1961. He adopted a policy of neutrality and solidarity during the Cold War, taking a nonadhesive position toward international organizations such as the United Nations and the European Economic Community, and engagement in world affairs through good offices and humanitarian aid. After Petitpierre left the government, he was appointed chairman of Nestlé (1962) and occupied the position until 1970.

The dense network of relationships between Nestlé and the federal government and administration was beneficial to the company in navigating issues related to political risk around the world, a merit that became particularly important during World War II. Thanks to Swiss neutrality and the company's double-headquarters organization, Nestlé could continue doing business throughout the world during the war. In some countries, however, the company faced difficulties resulting from state intervention. This was particularly the case in Japan, Spain, and the United States, where controls on foreign exchange and export of capital made it difficult-sometimes impossible-to bring profits back to Switzerland.⁵¹ In the case of Japan, the cooperation of the Swiss legation nevertheless enabled Nestlé to overcome this financial obstacle, as I will discuss below. As Switzerland was acting as a protecting power for Allied countries in Japan during the war, it needed a large amount of ven to develop its consular activities—hence private companies among which Nestlé offered ven to the Swiss legation in Japan and received in exchange Swiss francs in their home country.⁵²

⁴⁹Christian Baertschi, "Stopper, Edwin," in *Dictionnaire historique de la Suisse*, HLS, accessed 10 Jan. 2019, https://hls-dhs-dss.ch/de/articles/008990/2017-05-01/.

 $^{^{50}}$ Daniel Trachsler, "Max Petitpierre: Möglichkeiten und Grenzen einer politischen Biographie," in *Relations internationales et affaires étrangères suisses après 1945*, ed. Hans Ulrich Jost, Monique Ceni, and Matthieu Leimgruber (Lausanne, 2006), 183–94.

⁵¹ Nestlé and Anglo-Swiss Holding to Federal Politic Department, 15 Nov. 1941, E 2001 (E) 1967/113/470 (dodis.ch/47308), Swiss Federal Archives, Bern (hereafter, SFA).

⁵² Michele Coduri, Bons offices et bonnes affaires? Implications financières de la protection des intérêts alliés par la Suisse en Extrême-Orient pendant la deuxième querre mondiale (St. Gallen, 1997).

A second important issue in Asia was how to make the Japanese military government recognize the Swiss—and consequently neutral—character of Nestlé's subsidiaries throughout the continent. Some of the subsidiaries, such as those in Hong Kong, Thailand, and Singapore, were legally owned by Unilac, the American headquarters of the Nestlé group, and thus considered enemy properties and confiscated by the Japanese army. The Swiss authorities intervened several times, in vain until 1943, to make the Japanese government acknowledge the Swiss character of these companies, calling attention to the fact that Unilac's shareholders were, by an overwhelming majority, Swiss citizens.⁵³ As for Nestlé, it supported the activities of Swiss diplomats in Axis countries during the war. For example, the Swiss legation in Tokyo had to engage numerous employees during World War II as Switzerland acted as a protecting power in the Japanese empire for several countries, including the United States and the United Kingdom. Hence, some employees of Nestlé Japan, who could not carry out their usual business, started working for the Swiss legation.54

Consequently, the specific situation of World War II created an opportunity for strengthening relationships between Nestlé and the Swiss government in both Switzerland and belligerent countries. The multinational needed the backing of the government and supported its diplomatic activities abroad. This network was also crucial after 1945.

New Political Risks in Asia

In June 1946, correspondence between Edouard Müller, director of Unilac (Panama and Stamford, Connecticut), and André Perrochet, director of Nestlé and Anglo-Swiss Holding (Switzerland), showed a general optimism regarding the recovery of business as usual around the world, particularly in Asia, a continent where Nestlé's activities were under the control of Unilac at that time. Müller prepared a report on the "developments in markets liberated from the Japanese occupation or influence" for the Swiss headquarters. Nestlé had reestablished its organization and restarted business in Ceylon, China, India, Malaya, the Philippines, and Thailand. It imported dairy goods from Australia and the United States and sold them throughout Asia, just as it had during the free-trade era of the first wave of globalization.

 $^{^{53}\,\}mathrm{Note}$ from the Federal Politics Department, 15 Feb. 1943, E 2001 (E) 1967/113/481 (dodis.ch/47492), SFA.

⁵⁴ Pierre-Yves Donzé, Claude Hauser, Pascal Lottaz, and Andy Maître, eds., "Journal d'un témoin": Camille Gorgé, diplomate suisse dans le Japon en guerre (1940–1945) (Bern, 2018). 127.

⁵⁵ E. Müller, report on Asian markets, 2 June 1946, Files of the direction, 4000, AN.

The only restraint concerned the Dutch Indies. Müller confessed that "until the political situation clears, there is no prospect of trading. . . . Against the reopening of operations in the Netherlands East Indies, we have completed our European staff plans and are retaining key members of the Asiatic staff, on which nucleus a fuller organization can be built up very short notice."56 Nestlé was in a state of uncertainty in the Dutch Indies due to the declaration of independence of Indonesia, revolutionary conditions, and civil war. The company was ready to restart a business in a colonized environment or shift to an organization with closer connections to the local population, depending on the situation. Uncertainty and difficulties resulting from postcolonial independence, nationalism, social revolution, and the threat of communism were not unique to Indonesia, however; a few years later, Nestlé had no choice but to leave China, as most Swiss multinationals did.⁵⁷ The Switzerland-based subsidiary Milk Products (China) Ltd. closed its branches in China in September 1950 and underwent liquidation two vears later.58

Actually, Asia was a much riskier environment than Müller and Perrochet expected in 1946. During the following decades, Western MNEs had to face a broad range of new political risks that challenged their presence and extension in this part of the world. The control of foreign exchange, the control of inward FDI, and the lack of protection for trademarks were major issues for Nestlé, which used the support from the Swiss federal government as much as it could to handle these situations.

The control of foreign exchange (Japan). During the interwar years, Nestlé was present in Japan through two separate firms: Nestlé Products Ltd., Kobe Branch, an import and distribution subsidiary founded in 1913, and Awaji Rennyu KK (ARKK), a dairy goods—manufacturing company founded in 1934.⁵⁹ Nestlé's Swiss headquarters had decided to stay in Japan during World War II—although it was not possible to do business there—because already having a presence in the country after the war ended would confer a competitive advantage to the company.

In 1949, Nestlé obtained authorization to restart the import and distribution of food products in Japan.⁶⁰ The following year, the company was able to resume the manufacturing of condensed milk. The fierce

⁵⁶ Müller, report on Asian markets, AN.

⁵⁷ Coduri, "La Suisse face."

⁵⁸ Nestlé & Anglo-Swiss Milk Products Ltd. to Nestlé & Anglo-Swiss Milk Products Limited Hong Kong, 21 Sept. 1950; Bignami to Corthésy, 1 Sept. 1952, both in 4250, AN.

⁵⁹ Donzé and Kurosawa, "Nestlé Coping with Japanese Nationalism," 12–14.

⁶⁰ Memorandum for Foreign Investment Commission, 30 Aug. 1949, GHQ/SCAP, CPC 11201, National Diet Library, Tokyo.

competitiveness of the domestic market led Nestlé to reorganize its business in 1954, with the closure of one of its two factories and the concentration of production in the Hirota plant.⁶¹ Business hummed during the first part of the 1950s (see Table 1), as sales expanded from 2.2 million francs in 1950 to 9.8 million in 1954. After posting a deficit in its first year, the business was profitable despite a gentle decrease in profitability after 1952 stemming from tough competition.

For Nestlé, the problem centered on repatriating these profits to Switzerland. It had accumulated more than 633,000 francs from 1950 to 1954, along with the monthly royalties of more than 6,000 francs that ARKK owed Afico SA, a subsidiary of Nestlé, for technical assistance (use of patents). In December 1954, the total amount for Afico blocked in Japan—that is, impossible to bring back to Switzerland—came to 12.2 million yen (about 146,000 francs). The Japanese authorities had in 1949 adopted a Foreign Exchange and Foreign Trade Control Law: legislation that gave the government the power to control the use of foreign currency in the country. The objective was to apply foreign hard currency toward industrial development, particularly to import the necessary raw materials and technologies, in a profitable fashion. The government did not allow the few foreign MNEs in the country to use dollars or francs to repatriate their profits.

The Swiss management of Nestlé had no intention to reinvest in the country. Edmond Mandelert, the local director in Kobe, argued in 1955 that "we haven't any interest for Japanese economy." The food industry was too competitive, and cultural difference was difficult to deal with: "My personal impression is that we have no really serious support, neither from our lawyers, nor from our own domestic staff. Japanese are not only nationalist, but also clearly xenophobic; roughly brought up, educated since childhood to dissimulate his thought, he cannot feel any will of personal contact and mutual trust." Leaving Japan was considered a serious option but, again, it was impossible to move company assets back to Switzerland.

In these conditions, Nestlé sought the assistance of the Swiss federal government. It first made its presence felt in government circles during 1952 and 1953 through the Groupement des Holdings Industrielles (GHI), an organization that various large Swiss multinationals set up

⁶¹ Japon, 31 Jan. 1953, 4600, AN.

⁶² Japon, 31 Jan. 1953, AN.

⁶³ Mason Stark, American Multinationals and Japan: The Political Economy of Japanese Capital Controls, 1899–1980 (Cambridge, U.K., 1992), 156–57.

⁶⁴ Hiroyuki Odagiri and Akira Goto, *Technology and Industrial Development in Japan:* Building Capabilities by Learning, Innovation, and Public Policy (Oxford, 1996).

⁶⁵ Japan: Legal Problems, 13 Oct. 1955, 4600, AN.

Table 1
Gross Sales and Profits of Nestlé in Japan, in Current Swiss
Francs, 1950–1954

	Gross sales	Profit	Profit as % of sales
1950	2,236,844	-101,437	-4.5
1951	4,778,451	136,944	2.9
1952	6,878,824	217,597	3.2
1953	8,724,772	227,733	2.6
1954	9,791,573	152,225	1.6
Total	32,410,464	633,062	2.0

Source: Considérations générales sur la situation de nos affaires au Japon, 20 June 1955, 4600, Archives Nestlé, Vevey, Switzerland.

Note: Data is unknown after 1954.

in 1942 to defend their common interests.⁶⁶ GHI lobbied the Federal Political Department (foreign affairs), albeit unsuccessfully.⁶⁷ A few years later, Nestlé again approached the federal government, but this time alone. In May 1956, the Swiss legation in Tokyo solicited the Japanese authorities several times but was unable to apply enough pressure due to a balance of trade largely favorable to Switzerland (via exports of machinery and chemical products). The Division of Commerce (Federal Department of Public Economy) thus advised the government not to contact the Japanese embassy in Switzerland on the matter.⁶⁸ This shows that there were sometimes contradictions between the interests of exporters, which wanted to maintain access to the Japanese market, and those of multinationals with subsidiaries in the country, which wanted to repatriate their profits. In the case of Japan, the first category of interests was stronger in the early 1950s, as most companies had left Japan before and during World War II.⁶⁹

Finally, a pragmatic measure allowed Nestlé to repatriate its profits and royalties. The Swiss government reopened the system of exchange of currencies with the multinational: Nestlé transferred its yen to the Swiss embassy for its own use and received francs in Switzerland. The Division of Commerce wrote in May 1956 to the Swiss Legation in Tokyo that

⁶⁶ Christophe Farquet, *La défense du paradis fiscal suisse avant la Seconde Guerre mondiale* (Neuchâtel, 2016), 453.

 $^{^{67}}$ See letters from the GHI to the Federal Political Department, 1952–1953, E2001E, 1969/121, 8835, SFA.

⁶⁸ Division of Commerce to Nestlé Alimentana, 25 May 1956, E7110, 1967/32, 1303, SFA.
⁶⁹ Pierre-Yves Donzé, "Switzerland and the Industrialisation of Japan: Swiss Direct Investments and Technology Transfers to Japan during the Twentieth Century," *Business History* 52, no. 5 (2010): 713–36.

"there is no objection against your taking Nestlé's assets back according to what you and the Division of Administrative Affairs [in Switzerland] had agreed to. However, we advise you again to observe all the necessary discretion for this operation and to make sure it is not likely to inconvenience the Legation." Consequently, Nestlé was able to remain in Japan and make full use of its profits during the 1950s. In 1960, the company reorganized its business in Japan by closing Nestlé Products Ltd., Kobe Branch, and transforming ARKK into Nestlé Japan, a fully owned subsidiary responsible for all operations in the country. Foreign exchange remained under the strict control of the Japanese authorities, but Nestlé had other plans that required local investment: moving out of an overcompetitive dairy business and refocusing on a new activity: the manufacturing and sales of Nescafé. This strategy put Nestlé on a fast growth track in the Japanese market during the ensuing decades.

The control of inward FDI (India). Nestlé's opening of a production center in India is an excellent example of the company's cooperation with the Swiss federal government in a highly risky environment. The new Indian government adopted a rather interventionist policy, strictly controlling the activities of foreign companies in its territory. Nestlé was active in the Indian market during the colonial era but did not have an actual factory location in the country. Instead, it imported milk products and chocolate from the United States, Australia, and South Africa. The control of the con

In the years following the end of World War II, Nestlé management discussed the opportunity to open a production unit in India, as the new government adopted a protectionist policy and import controls thus became a risk. In March 1946, Müller, director of the U.S. headquarters, noted that "if Indies are going to endure the influence from Moscow and to become communist, there is clearly not so much to hope."⁷³ The following year, the Swiss headquarters echoed a similar sentiment, saying, "we can congratulate ourselves on not being involved in any manufacturing scheme in India, the more so as with the attitude Great-Britain is taking, that are great risks that the internal situation of the above mentioned country will in future greatly deteriorate, anyhow as far as any industrial establishment is concerned."⁷⁴ Nestlé thus faced

 $^{^{70}}$ Division of Commerce to the Swiss Legation in Tokyo, 24 May 1956, E7110, 1967/32, 303, SFA.

 $^{^{71}}$ Matthew J. Kust, Foreign Enterprise in India: Laws and Policies (Chapel Hill, 1964); Choudhury and Khanna, "Charting Dynamic Trajectories," 133–69.

 $^{^{72}\,\}rm M\ddot{u}ller,$ Stamford (US head quarters), to Nestlé & Anglo-Swiss Condensed Milk Co. (Export) Ltd., 26 Aug. 1946, 4400, AN.

 $^{^{73}}$ Müller, Stamford (US head quarters), to Nestlé & Anglo-Swiss Condensed Milk Co. (Export) Ltd., 28 Mar. 1946, 4400, AN.

 $^{^{74}}$ Unsigned letter from Nestlé & Anglo-Swiss Condensed Milk Co. (Swiss headquarters) to Müller, Stamford (US headquarters), 3 Mar. 1947, 4400, AN.

import limitations through restrictive licenses from the Indian authorities. In May 1950, Hans J. Wolflisberg, president of Nestlé in the United States, met for lunch with Dr. K. C. K. E. Raja, director general of health services in India, at the World Health Organization (WHO) in Geneva. By that time, the Indian government was developing several programs for transplanting condensed-milk factories with the WHO and the Food and Agriculture Organization (FAO) to support the human development of its population.⁷⁵ Nestlé, however, was not interested; Wolflisberg only complained about the "very difficult import license situation with which our associates in India are faced," but he could not obtain an extension of licenses from his counterpart.⁷⁶

Five years later, in September 1955, Enrico Bignami, executive director of Nestlé Alimentana (the Swiss headquarters), made a business trip to India with a new idea in mind: manufacturing Nescafé in the country.77 Although the market for milk products and chocolate was small and very competitive, selling Nescafé held considerable promise. In 1953 and 1954, Nestlé sold more than seven thousand cases a year in India at a profit margin of nearly 20 percent.⁷⁸ The company asked the Indian government in January 1956 for authorization to manufacture instant coffee. Based on the example of the Swiss pharmaceutical company Roche, which produced vitamins in India, Nestlé proposed setting up a joint venture with an Indian partner, which would have a majority stake, and then offering technical assistance for production against royalties as a percentage of sales.⁷⁹ The Indian government refused, however, because it only accepted the principle of fixed royalties and because instant coffee was not a strategic product for the country's economic and social development. Therefore, Nestlé changed its strategy. It accepted the principle so as to engage in the production of powdered milk, for humanitarian purposes, with the aim of engaging in the production of Nescafé once established in the country. Indeed, a note to executives signed in 1957 mentioned that "after some years of operation, we should have the volume and quality necessary to justify a spray plant if a switch of production seems reasonable in light of the local conditions at the time. The possibility of manufacturing Nescafé would also then be taken into account."80

⁷⁵ R. Waite, Report to the Government of India on the Manufacture of Infant Food and Malted Milk Products, report no. 499 (1956), 4400, AN.

⁷⁶ Wolflisberg to Raja, 24 May 1950, 4400, AN.

⁷⁷ Indes: Visite de M. E. Bignami, du 18–21 septembre 1955, 4400, AN.

⁷⁸ Nescafe India, 1 Dec. 1955, 4400, AN.

⁷⁹ India – Nescafe manufacture, report, 9 Jan. 1956, 4400, AN.

⁸⁰ Unsigned note, 19 Sept. 1957, 4400, AN.

The new challenge was to persuade the Indian government to accept an investment from Nestlé. The company used a technical issue—the need to nurture a local dairy-farming industry to ensure the supply of high-quality fresh milk—to enable the Swiss federal government to intervene discreetly but effectively. The objective was to present the project not as the investment of a private company but rather as a contribution from the neutral Switzerland government toward the human and social development of India. Nestlé used political arguments when approaching the federal administration. In a January 1958 letter to the president of the Swiss Commission for the Coordination of Technical Assistance, Nestlé asked the government to officially offer India the dispatch of Swiss agronomists specializing in the milk industry to support the improvement of agriculture in India. It argued that such cooperation was "a way to preserve the basic ideas of the free world."81 Nestlé leadership used similar arguments when writing to Petitpierre, the minister in charge of foreign affairs, around the same time: "If our company goes on, it shall do so thinking only from a long-term perspective; [moreover,] the federal authorities . . . could see, in the intensification of relationships in Europe, especially Switzerland, and Asian countries that are still free, the milestones of the consolidation of political and social stability on the latter."82

For the Swiss authorities, their role was to present this case of technical assistance as a humanitarian project and not a purely private project by a multinational enterprise. Petitpierre asked his ambassador in New Delhi to meet with the Indian authorities and gave him a precise objective: "Considering the extreme susceptibility often evident in so-called 'underdeveloped countries,' the federal authorities, before making a decision, must be ensured that the Indian authorities have no objection to the combination of bilateral technical assistance with a project by a private industrial company." In a note prepared half a year later, Petitpierre mentioned that the ambassador "informed the Indian government that Nestlé would be founding this business in India not to make some profits but within the context of Indo-Swiss economic cooperation. He can ensure the government that Nestlé engaged in this business inspired by the Federal Council, despite the risks it may face."

⁸¹ Nestlé Alimentana to Prof. H. Pallmann, president of the Swiss commission for the coordination of technical assistance, 28 Jan. 1958, E2003A#1971/44#1927, SFA.

⁸² Nestlé Alimentana to Max Petitpierre, 31 Jan. 1958, E2003A#1971/44#1927, SFA.

 $^{^{83}}$ Federal Political Department to the Swiss Ambassador in New Delhi, 5 Mar. 1958, E2003A#1971/44#1927, SFA.

⁸⁴ Petitpierre, unsigned note, 9 Sept. 1958, E2003A#1971/44#1927, SFA.

At the same time, the managers of Nestlé negotiated directly with India's minister of industry. Together, they implemented technical surveys to find a suitable region in which to develop a modern dairy industry and carried out the industrial production of milk products. For the Indian government, the investment of foreign companies in the industry was a welcome development. That year, it had adopted a new import substitution industrialization policy. In August 1958, it approved the investment in milk products by three Western companies: Nestlé, Glaxo, and Horlicks. So Nestlé, however, wielded a monopoly on sweetened condensed milk.

This approach to the Indian authorities was successful. In 1959, the Swiss government sent an official expert in agriculture to modernize the dairy industry in India. Funding for this technical assistance came from the federal budget, although Nestlé initially offered to cover the costs. Romany also made an application to the Ministry of Finance to create a new company for making milk products in India: Food Specialties (Private) Ltd., controlled by Nestlé's Bahamas-based holding company (90 percent of capital) and Indian nationals (10 percent). The first factory opened in Moga, Punjab, in 1961. Four years later, in 1965, Nestlé started to manufacture Nescafé at the site. In 1980, Food Specialties employed about 1,100 people and produced more than one thousand tons of instant coffee for the domestic market and exports to the USSR and Hungary.

Struggles against trademark infringement (China and Vietnam). Brands are a key asset of global consumer-goods companies like Nestlé, which makes protection a major issue when a company enters a new country or faces political change in any market. Some MNEs, like Beiersdorf, built a specific organization with subsidiaries in neutral countries to prevent the confiscation of their brands in the case of war. ⁹¹ Brand protection was also a major reason why Nestlé stayed in Japan during World War II. ⁹² After 1945, the advent of new governments in former colonies and communist China was a challenge for

⁸⁵ Untitled newspaper article, 13 Aug. 1958, 4400, AN.

⁸⁶ Nestlé Alimentana to Prof. H. Pallimann, 28 Feb. 1958, 4400, AN.

⁸⁷ Smith, Stamford (US headquarters), to Fuller, 12 Dec. 1958, 4400, AN.

⁸⁸ Asit K. Biswas, Cecilia Tortajada, Andrea Biswas-Tortajada, Yugal K. Joshi, and Aishvarya Gupta, *Creating Shared Value: Impacts of Nestlé in Moga, India* (Cham, 2013); Anneleen Vandeplas, Bart Minten, and Johan Swinnen, "Multinationals vs. Cooperatives: The Income and Efficiency Effects of Supply Chain Governance in India," *Journal of Agricultural Economics* 64, no. 1 (2013): 217–44.

⁸⁹ Fenner, Flaggschiff Nescafé, 419.

⁹⁰ La Gazette de Lausanne, 28 Feb. 1981.

 $^{^{91}}$ Jones and Lubinski, "Managing Political Risk"; Alfred Reckendrees, Beiersdorf: The Company behind the Brands NIVEA, tesa, Hansaplast & Co (Munich, 2018).

⁹² Donzé and Kurosawa, "Nestlé Coping with Japanese Nationalism."

Western companies, as the relevant authorities were not particularly keen on protecting foreign brands in their territories. Facing similar challenges in China and Vietnam, Nestlé tried—although in vain—to use the Swiss federal government to strengthen its position.

In January 1947, Nestlé's headquarters in Vevey worried about the company's activities in China, as civil war was expanding. In a letter to the U.S. headquarters, which oversaw East Asian businesses, officials underlined the fact that, despite the nonexistence of any treaty between Switzerland and China, the notes exchanged in 1946 between the Swiss federal government and the Chinese legation in Bern explicitly mentioned that Swiss individuals and companies had the right to establish and pursue commerce freely in China.93 The new communist government did not recognize this agreement, though, and Nestlé had no choice but to close its Chinese branch in September 1950.94 Consequently, Nestlé management feared that local enterprises would infringe on its trademarks while the company was absent from China. Together with the Swiss chemical companies Ciba, Geigy, and F. Hoffmann-La Roche, Nestlé directly asked the Chinese communist government for legal protection of their trademarks. However, nothing came of the request; the Swiss authorities, meanwhile, could not support their multinationals due to the lack of any treaty between the countries at the time.95

A few years later, a similar problem occurred in South Vietnam. Some local manufacturers used imitations of Nestlé trademarks to sell dairy products and instant coffee in 1957. Nestlé went to court but lost because the Vietnamese judges did not consider the products to be sufficiently similar. Fe The company responded by asking the Swiss consul in Saigon to intervene against the local authorities. The Swiss authorities refused to act directly, however, fearing that an intervention would result in harsher trade restrictions on Swiss goods. Watch components, chemical products, and textiles were major exports in the 1950s, while imports were very low, making the balance of trade very profitable for Switzerland. In these conditions, keeping a low profile toward the South Vietnamese authorities was necessary. Instead, the Swiss government advised Nestlé to intervene on its own power to help cultivate an "influential business milieu in Viet Nam [and stress that] it is not in

⁹³ Swiss headquarters to Müller, Stamford (US headquarters), 29 Jan. 1947, 4250, AN.

 $^{^{94}}$ Nestlé & Anglo-Swiss Milk Products Ltd. to Nestlé & Anglo-Swiss Milk Products Limited Hong Kong, 21 Sept. 1950, 4250, AN.

⁹⁵ Note, 21 May 1954, 4250, AN.

 $^{^{96}}$ Société des Produits Nestlé to the Federal Political Department, 23 June 1960, E2001#1978/84#7297, SFA.

⁹⁷ Gaffino, Autorités et entreprises suisses, 66-67.

the country's interest to continue tolerating the imitation of foreign brands."98 Jean Constant Corthésy, CEO of Nestlé Alimentana, met with local officials and businesspeople while he was in Vietnam in 1960. The discussions had no impact on trademark infringement, however; imitations continued, and the South Vietnamese government instituted a more restrictive trade policy anyway in 1965, specifically banning imports of instant coffee.99

Conclusion

This article discusses Nestlé's strategy in Asia after World War II in response to new kinds of political risks and the contributions of the Swiss federal government in supporting the multinational's long-term activities in the corresponding countries. Risks differed from nation to nation, and the role of the Swiss authorities varied accordingly. Neutrality was an important factor in the support of Nestlé's expansion in Asia and represented an opportunity to enhance presence in some politically risky environments. At first, neutrality enabled the Swiss embassy to maintain a presence in Japan during World War II. The embassy consequently established a friendly, cooperative connection with Nestlé, which was one of the only foreign firms to stay in the country during the conflict. These relations and the consistent presence of a diplomatic infrastructure in Japan enabled the transfer of Nestlé's profits in the mid-1950s. Of course, this case is not unique. In 1969, the United States established the Overseas Private Investment Corporation, an organization that offered financial support to American MNEs that could not repatriate profits. 100 Switzerland signed a broad range of bilateral treaties to protect FDI starting in the 1960s, especially with African countries. 101 However, these were institutionalized ways to avoid control over the repatriation of profits. During the 1950s, as well as during World War II, Switzerland directly applied its diplomatic infrastructure in carrying out these practices, which meant that the state was directly involved with multinationals. Second, the Swiss aid policy explicitly supported Nestlé's entry into India. While private multinationals could not invest there to manufacture instant coffee, a company working with the

 $^{^{98}}$ Federal Political Department to Société des Produits Nestlé, 28 Apr. 1960, E2001#1978/84#7297, SFA.

⁹⁹ Federal Political Department to Société des Produits Nestlé, 22 Jan. 1965, E2001#1978/84#7297, SFA.

¹⁰⁰ Joseph Y. Abekah, "Overseas Private Investment Corporation and Its Effect on US Direct Investments in Africa," *Journal of African Development* 3, no. 1 (1998): 43–64.

¹⁰¹ Matthias-Charles Krafft, "Les accords bilatéraux sur la protection des investissements conclus par la Suisse," in *Foreign Investment in the Present and a New International Economic Order*, ed. Detlev Christian Dicke (Fribourg, 1987), 72–101.

government of a neutral and humanitarian country like Switzerland had the ability to produce milk—and that effort quickly shifted to manufacturing Nescafé.

Although neutrality made it possible for the Swiss government to offer its services to Nestlé in Japan and India, that support had its limits. Above all, the aim of the government was to be discreet and avoid conflict in order to protect its exports of goods and capital and maintain access to markets. Moreover, as the cases of Japan in the early 1950s and Vietnam in the 1960s suggest, contradictions sometimes existed between the interests of Swiss exporters and those of Swiss multinationals abroad. As the balance of trade was largely positive for Switzerland in these two cases, the federal government put a priority on keeping that same trend intact: a key objective for a small country without natural resources.

Lastly, Nestlé did not rely fully on the Swiss federal government to solve political risks in Asia during the Cold War. The multinational also adopted a broad range of internal measures to fix many issues. For example, the need to train and transmit corporate culture to local middle management, particularly in Japan and Singapore, led Nestlé to set up a business school in Switzerland, IMEDE (Institut pour l'Etude des Méthodes de Direction de l'Entreprise), in 1957. ¹⁰² In Vietnam, Nestlé shifted the origin of its exports from France to the United States in 1955 to keep its products' image away from the French imperial power in light of the war. ¹⁰³ The actions against political risk were thus numerous, and government support was just one of them. Government involvement was important in some major markets, but it should not be overstated.

Beyond the case of Nestlé in Asia, this article offers important implications for research on the expansion of foreign firms in emerging markets after World War II. Intervention by the governments of large countries like the United States, the United Kingdom, and France to protect their multinationals in emerging countries during the Cold War was part of a larger political action aiming to protect economic and military interests. However, the cases of small and/or neutral countries are different, as the exploratory research here demonstrates. The small size of Switzerland played a major role in shaping a dense network of corporate-government relations. This was possible because of the smaller number of national elites, who had numerous opportunities to socialize and meet. But the density of the relations was also vital in

¹⁰² Singapour: Visite de Mr. Bignami, 24–25 Sept. 1955, 5100, AN. See also Thomas David and Janick Marina Schaufelbuehl, "Transatlantic Influence in the Shaping of Business Education: The Origins of IMD, 1946–1990," Business History Review 89, no. 1 (2015): 75–97.
¹⁰³ Unsigned note, 12 Oct. 1955, 4500, AN.

enabling enterprises to grow in foreign markets, considering that the domestic market was insufficient to allow the development of any large firms. However, the support of the government also extended beyond the national level, unlike the democratic corporatism model posited by Peter Katzenstein.¹⁰⁴ In addition, neutrality facilitated intervention by the government to support its firms abroad. Further research on Dutch, Swedish, and Swiss MNEs will refine the understanding of how small, and apparently powerless, states supported their enterprises in politically risky countries during the Cold War.

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¹⁰⁴ Katzenstein, Small States.