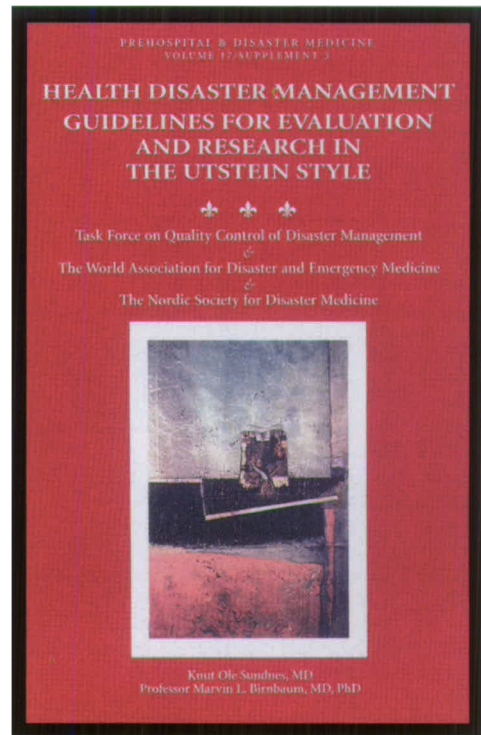


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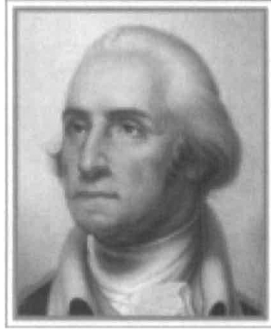
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References:

- 1) BMJ Volume 320, 18 March 2000
- 2) To Err Is Human: Building a Safer Health System/Linda T. Kohn, Janet M. Corrigan, and Molla S. Donaldson, Editors., © 2000 by the National Academy of Sciences.

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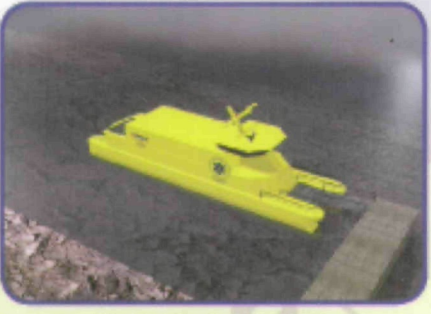
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